

2020 Handy Bus Statistics

	January	February	March	April	May	June	July	August	September	October	November	December
Unacc. Trip Request (Denial)	0	0	0	0	0							
Refusal by Client	0	0	0	0	0							
Advanced cancellations	76	120	243	396	393							
Short notice trips	0	0	0	0	0							
Same Day cancellations	24	13	13	0	3							
Valid reason cancellations	0	2	1	0	0							
No show	10	9	16	3	6							
Late Cancellation	15	2	12	6	1							
Cancelled at door	1	1	0	1	0							
Ridership (Trips)	722	597	265	493	452							