

How to book a registered pool drop-in



1. Book a time slot

- Online: whitehorse.ca/play, by phone or in-person
- Booking can be done as early as 7 days in advance and up to minutes before, provided there is still space available).
- Cancellation of a booking needs to be done in person or over the phone. Call reception 668-8360 for assistance.



2. Arrive ready to swim

- Come dressed to swim. Bring your goggles, swim cap, water bottle and any other personal swim equipment. Leave shampoo, body wash, hair dryers, etc., at home.
- Change rooms are not available prior to swimming.
- Get your wristband at the front desk.



3. Enter through the viewing area

- Entry into the pool begins at your designated swim time.
- Containers are available for your personal belongings which can be placed on pool deck.
- Clean equipment is also located on the viewing deck and can be picked up prior to swim.



4. Take a cleansing shower with soap

- Shower with soap prior to entering the water.
- The shower is located by the Steam Room.



5. Exit through change rooms

- When done your activity, place used equipment in the designated bin and continue moving towards the change rooms.
- You will have a maximum of 15 minutes in the change rooms at the end of your time-slot.
- Change room showers are not available at this time.
- If a change room is needed sooner or you require additional time, just ask a staff member for assistance.
- You may have to wait for the next available change room.