

2016 Handy Bus Statistics

	Jan.	Feb.	March	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
Unacc. Trip Request (denial)	3	4	4	3	0	0	0	1	2	0	4	0
Refusal by client	1	1	6	2	3	0	1	2	2	0	0	0
Advanced cancellations	39	33	33	39	37	20	48	23	32	28	57	49
Short notice trips	9	13	12	7	15	16	14	9	6	1	0	6
Same Day cancellations	16	19	14	27	25	11	13	21	14	27	5	9
Valid reason cancellations	1	4	26	11	4	6	3	6	9	7	0	2
No show	2	2	5	10	2	1	2	8	4	2	4	1
Late Cancellation	16	13	6	9	7	4	6	2	15	3	2	48
Cancelled at Door	17	29	16	28	24	21	11	3	1	13	16	9
Ridership (Trips)	595	579	567	564	508	542	404	481	627	576	488	566