

2017 Handy Bus Statistics

	Jan.	Feb.	March	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
Unacc. Trip Request (denial)	0	0	1	0	1	5	4	2	5	4	2	2
Refusal by client	0	0	0	0	1	2	3	1	0	6	2	1
Advanced cancellations	29	6	18	15	9	33	48	38	17	27	18	39
Short notice trips	3	6	6	7	14	13	4	7	12	5	15	0
Same Day cancellations	9	3	13	14	6	10	12	4	17	17	14	19
Valid reason cancellations	6	3	8	3	2	8	12	8	14	1	6	4
No show	3	11	6	7	7	5	6	9	6	4	14	8
Late Cancellation	22	4	6	5	6	2	4	11	7	6	8	6
Cancelled at Door	8	0	16	8	13	11	3	11	6	0	0	0
Ridership(Trips)	474	454	497	429	508	523	447	540	545	573	598	460