

Country Residential Waste Management Survey

Introduction

The City of Whitehorse Solid Waste Action Plan 2013 (SWAP) sets out a plan for reaching 50% diversion of waste from the landfill by 2015. The SWAP recommended developing a pilot project to help country residential areas increase their waste diversion. This survey was a first attempt to learn more about country residential waste management habits. 325 surveys were completed. There were approximately 820 properties targeted.

The Survey

The voluntary survey was available online for 4 weeks from March 3 until March 31, 2014. Advertising and recruitment consisted of the following:

- A postcard mailed to 817 country residential properties on March 7;
- 13 radio ads of 15 seconds, which ran daily during the morning commuter period from March 10 and March 26;
- One continuous ad on Whitehorse Star online, which ran March 11 to March 31;
- A public service announcement on March 25, followed by a CBC Radio interview on March 27.

All advertising included an invitation to a public meeting on April 1, 2014.

It is important to note that online surveys have limitations and inherent bias. Because participants are self-selected, they are more likely to be interested in the topic at hand, making it difficult to use the results as a representative sample of the population. Further, respondents are limited to those who have internet access.

The online survey is best regarded as a qualitative information-gathering technique, more similar to a public meeting than to a randomized survey.

Next Steps

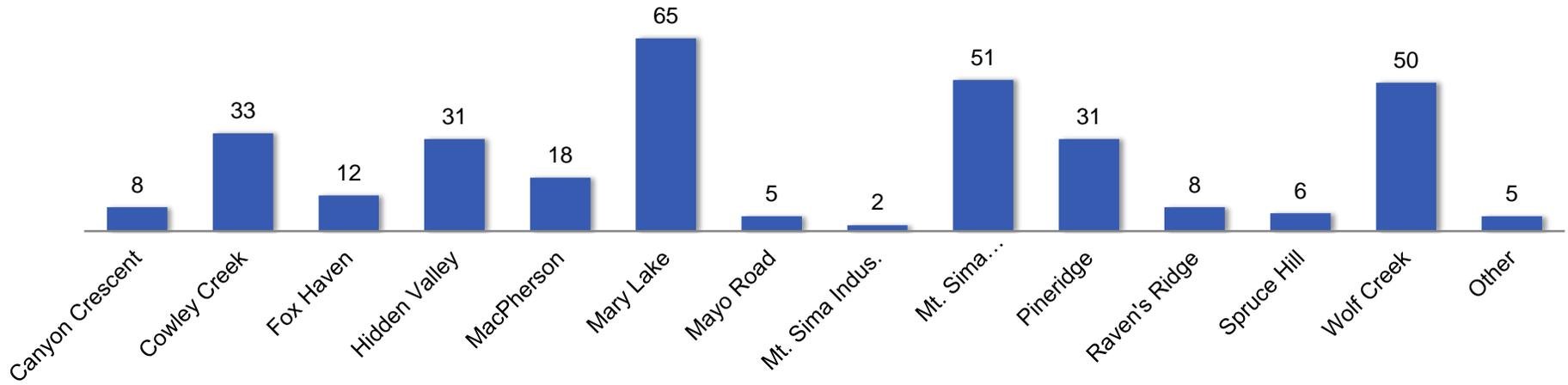
The survey was followed by a public meeting to further discuss ideas. The next step is to develop some options for what a pilot project, if any, could consist of, based in part on the survey results.



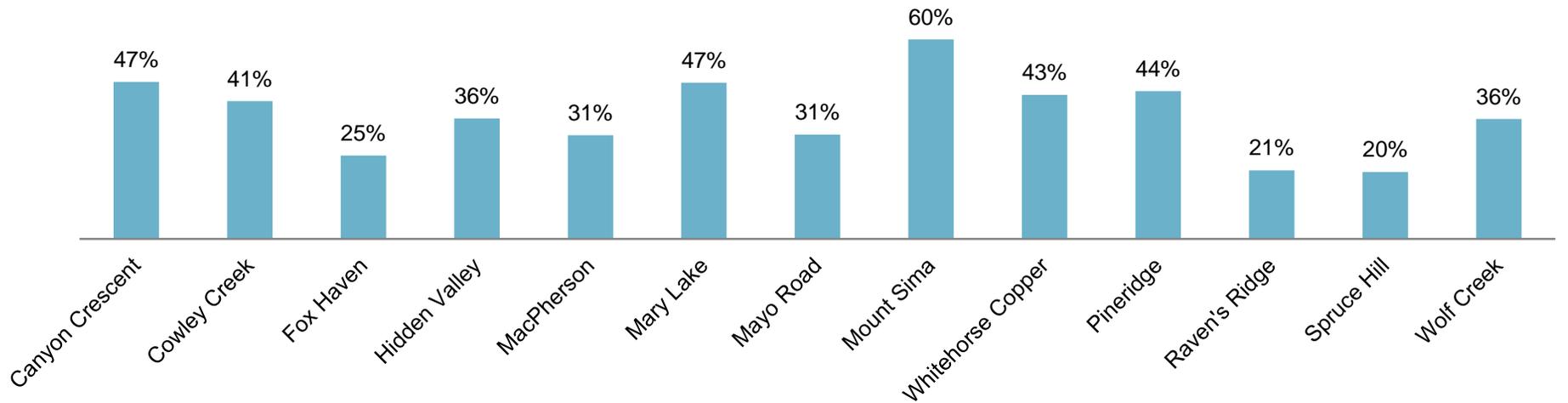
Survey Results

Question 1: What neighbourhood do you live in?

Responses (325 total)



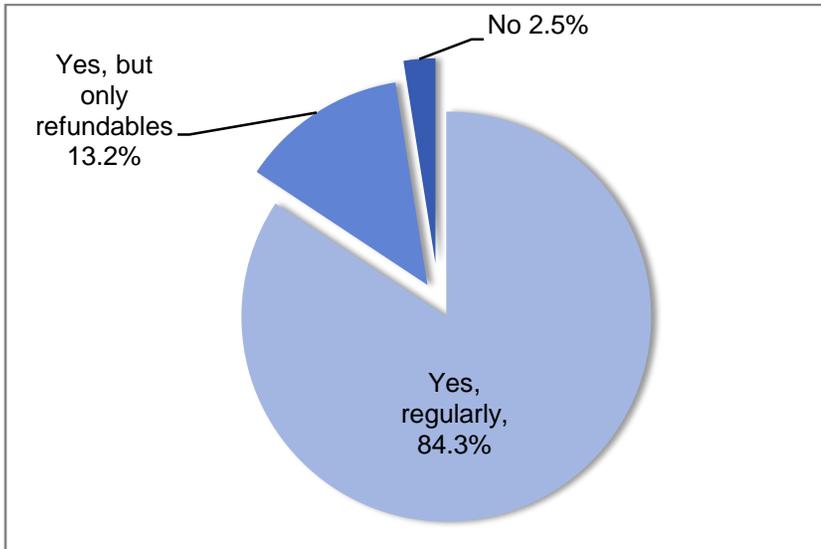
Response Rate



Recyclables

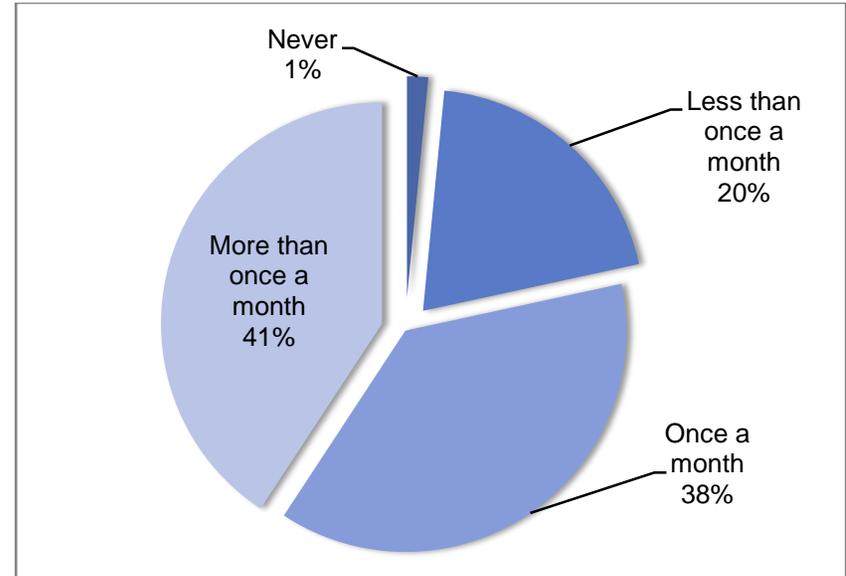
Question 2

Do you separate your recyclables from the rest of your waste?



Question 3

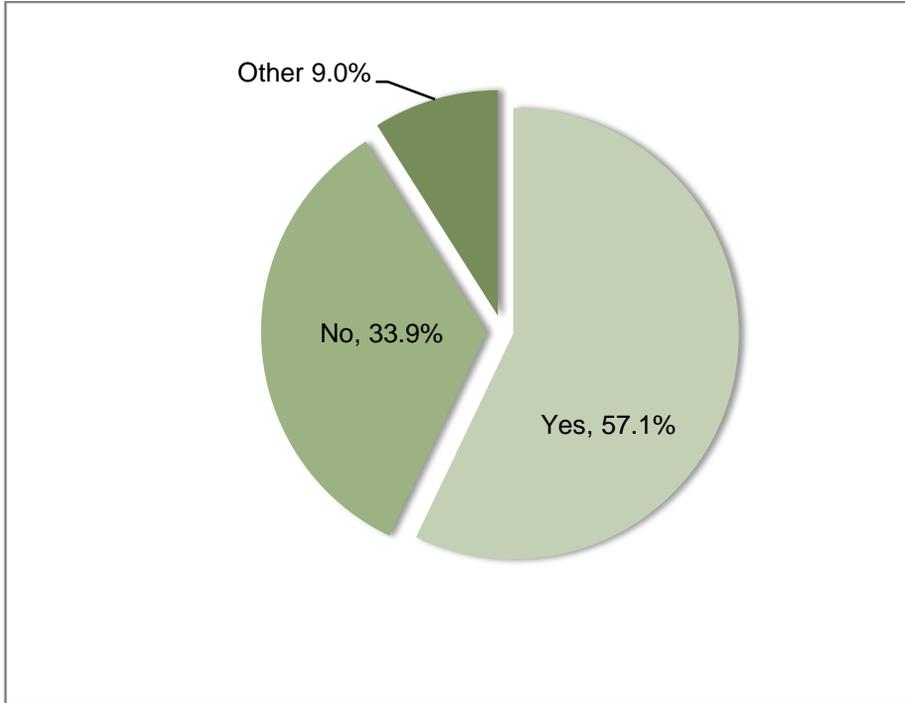
How many times do you take recyclables away from your house in a typical month?



Organics

Question 4

Do you separate organics (compostables) from the rest of your waste?



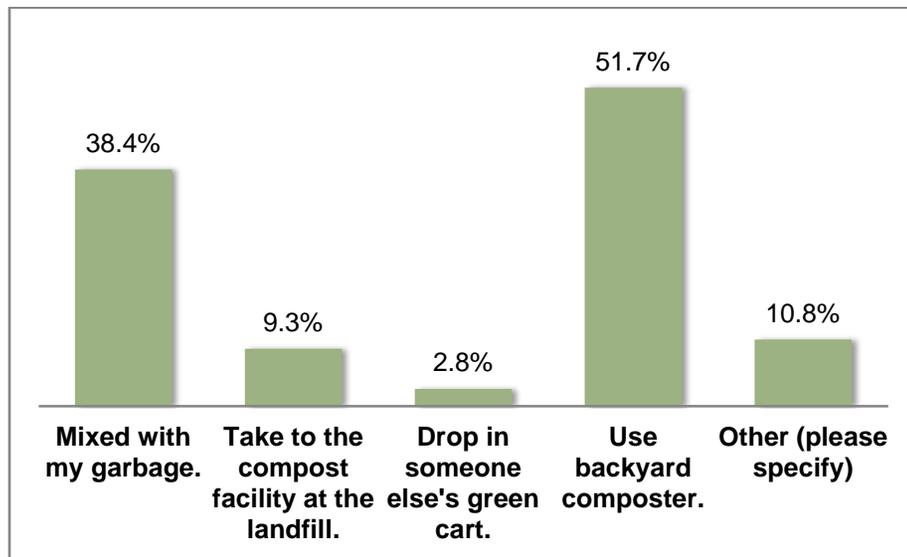
Comments

1. No compost pick up where I live.
2. Yes, in the summer only
3. I would if we can compost services
4. Not yet, but maybe buying a composter soon I hope.
5. Infrequently.
6. Depends on time of the year

7. We keep what we can compost at home (fruit & veg) and garbage the rest.
8. Depends if we have livestock that eat compost
9. Summer time only
10. Summer only
11. Not the entire winter as my compost bin gets full
12. Would like to, but have no where to put a compost, that prevents animals from being attracted to the smells
13. yes, but more during the summer when composting is easier.
14. only in summer
15. Some are separated.
16. sometimes separated, depends on the product
17. In the summer months
18. Used to compost, but bear concerns stopped me
19. Only garden compost
20. not yet, getting set up to do this in near future
21. some
22. Have not, but are planning to this summer
23. yes but summer months only
24. tried worms, but had difficulties. Worried about bears re: outdoor compost
25. Grass clippings
26. Sometimes
27. not yet...smell would attract wildlife perhaps
28. Sometimes
29. only in summer when I can do my own compost

Question 5

How do you dispose of your organics?



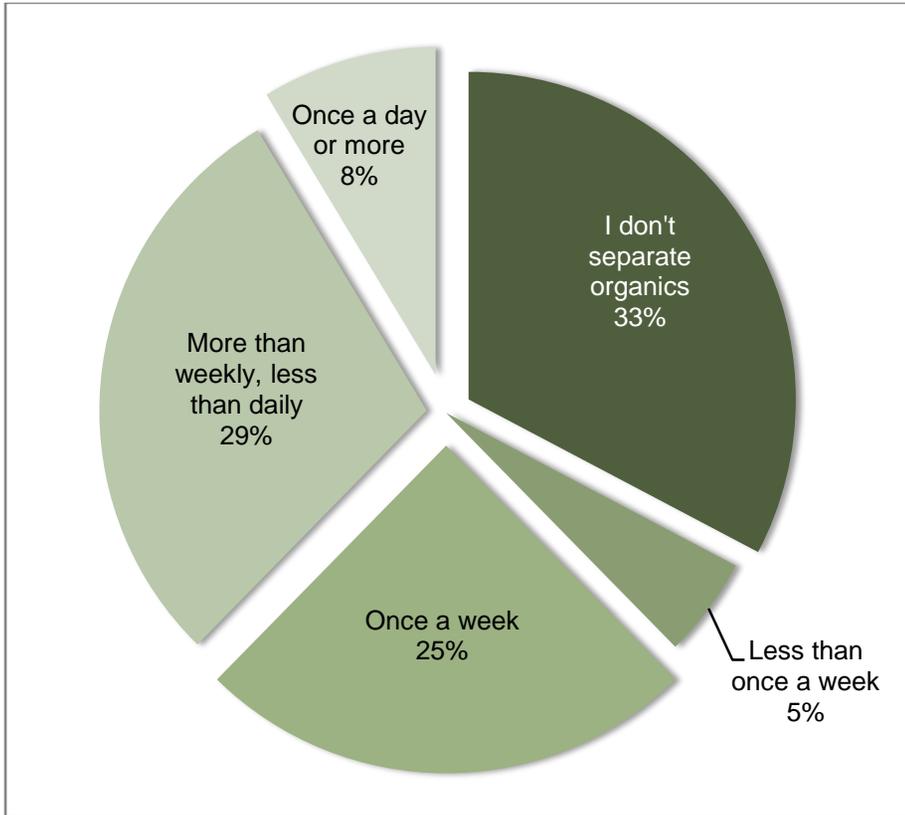
Others

1. I use backyard compost in summer, and mix with garbage in winter months
2. Feed to chickens
3. Mix with garden fertilizer
4. Pile turned regularly and then used in garden
5. Worm farm in my basement
6. Meat in garbage
7. Backyard compost does not work well though so quit
8. When backyard is full mix it with garbage
9. Do worm composting indoors
10. Feed pigs
11. Also give to friends chickens
12. Feed my chickens and compost
13. Only composting some organics.
14. Put in the garbage

15. Depends on product some mixed into garbage, some taken to landfill
16. Worm bin
17. In the summer months
18. Will use backyard composter when get set up in spring
19. We have been composting for past 16 years
20. Dogs get a fair bit.
21. Chickens
22. Backyard composter summer months only
23. Food scraps to our chickens, rest with garbage
24. Backyard compost space is limited once it freezes
25. Feed chickens
26. Normally city landfill, but over this winter using backyard composter. I plan to go back to the City, but want to reduce my cost of \$5 each drop, so will accumulate it for a larger less frequent delivery
27. *worried about bears re: backyard composter
28. Sometimes give it to neighbor's chickens
29. Feed to chickens
30. Used to take it to the landfill but stopped when they started charging \$\$\$
31. I have worms in my basement that I feed for organic materials.
32. Feed to chickens or pigs
33. When I do
34. Compost only in summer

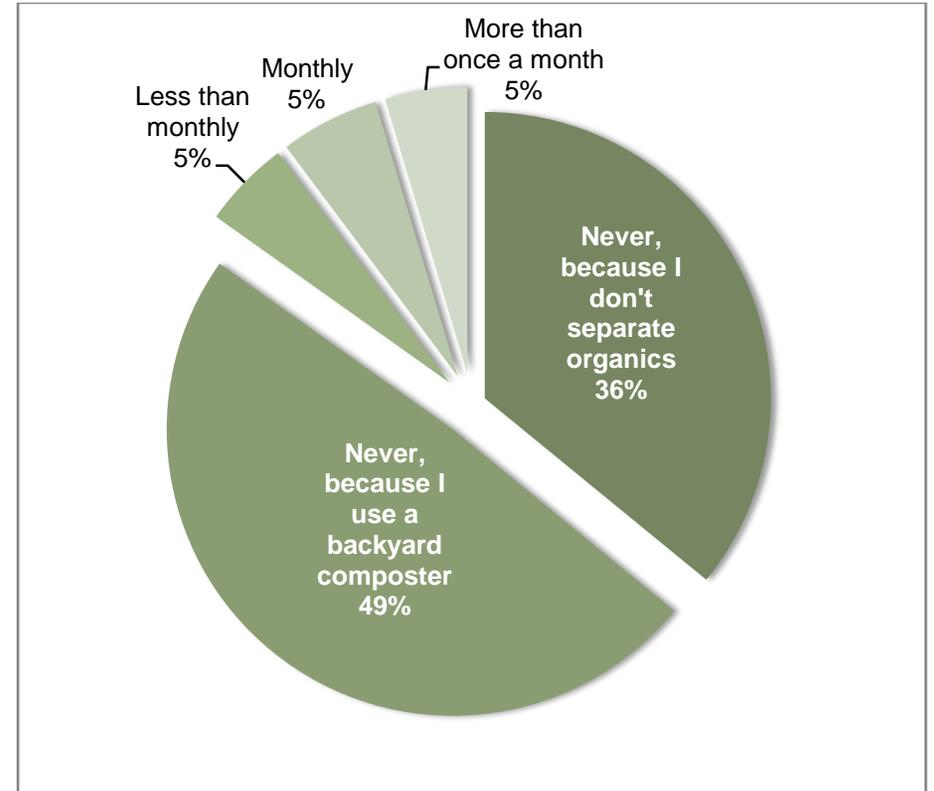
Question 6

How often do you typically move your organics out of your home (i.e. to an outside bin or composter)?



Question 7

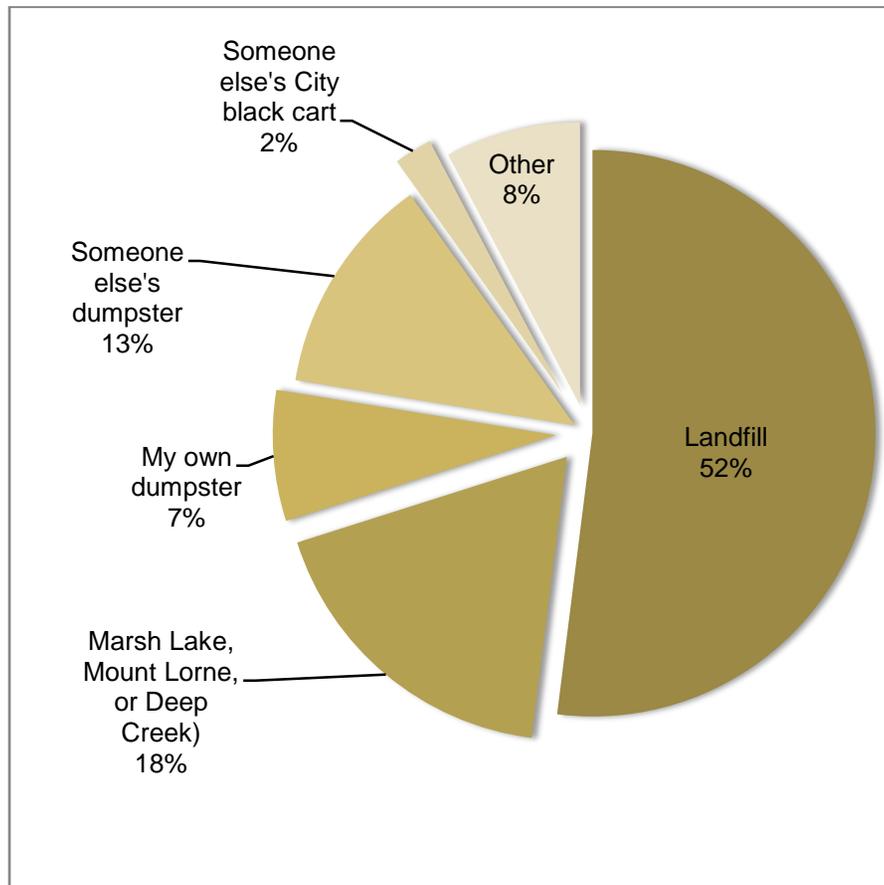
How often do you take your organics away from your HOUSE (i.e. to the compost facility)?



Garbage

Question 8

How do you dispose of your garbage?



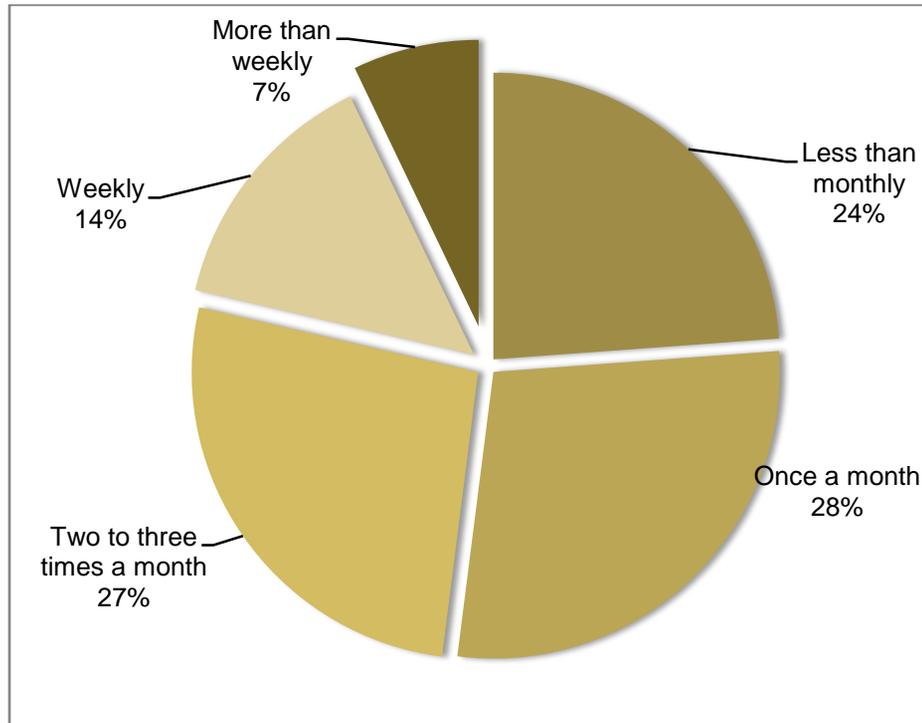
Other means:

1. Drop in dumpster provided by the trailer park
2. Use dumpster at work

3. Mostly burn it
4. my workplace has garbage dumpsters
5. Very little garbage - I recycle almost everything
6. Business dumpster
7. I have access to a dumpster at my work.
8. Tried all of the above at one time or another. Depends on convenience and need
9. take it to work
10. Dumpster at work
11. Work Dumpster
12. Drop in my company dumpster
13. Also other dumpster
14. Don't have much
15. Take to my husbands work
16. We have very little garbage, so every 2 or 3 years we go to the dump
17. Drop off at work's dumpsters
18. Husband takes it to work
19. Mount Lorne facility
20. Dispose of tiny (really) bag at work once or twice per month
21. recycling centre downtown
22. Sometimes put in dumpster @ work
23. Have a GWM bin
24. And Raven Recycling
25. Drop small shopping bag full into public garbage can max once per week - don't have much
26. Burning barrel
27. Only one bag per month: deposited in a bin downtown
28. Sometimes drop at gas station when I fill up
29. We have a mushroom paper bag of garbage that I put in the work garbage

Question 9

How often do you take your garbage away from your house?



Question 10

Approximately how much money do you spend on waste management per month, including costs such as dumpster fees, tipping fees, and fuel?

Average: \$23.76
Lowest: \$0
Highest: \$200
Median: \$10
Mode (most common response): \$10

Question 11

Approximately how much TIME do you spend per month transporting waste from your house?

Average: 70.28 minutes per month
Lowest: 0
Highest: 300
Median: 60
Mode: 60

Services

Question 12

Were you aware that country residential property owners do not subsidize urban waste disposal services?

Yes: 67%

No: 33%

Question 13

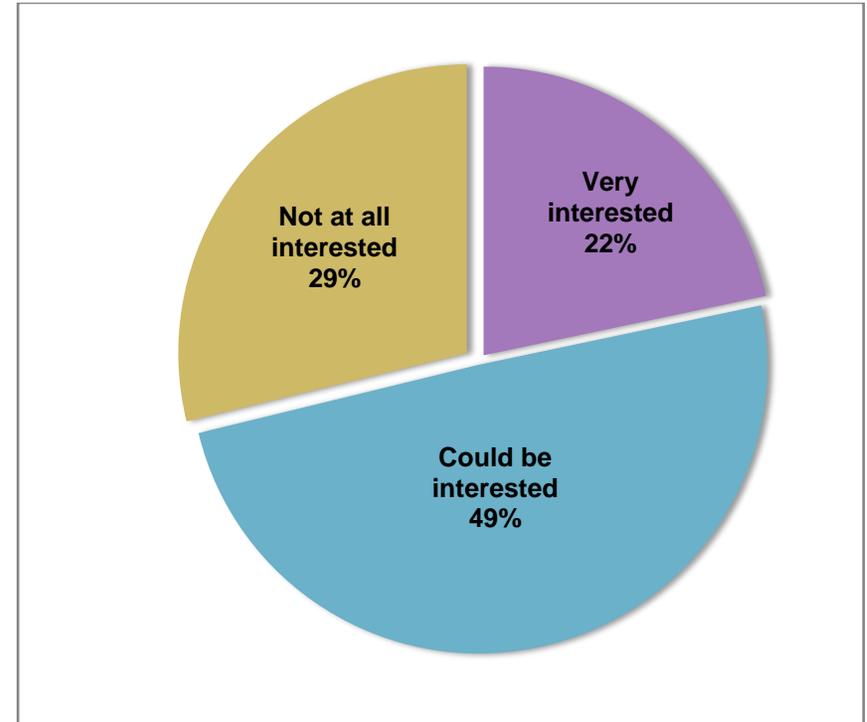
Were you aware that waste management is not paid for through property taxes, but on a user-pay basis?

Yes: 62%

No: 38%

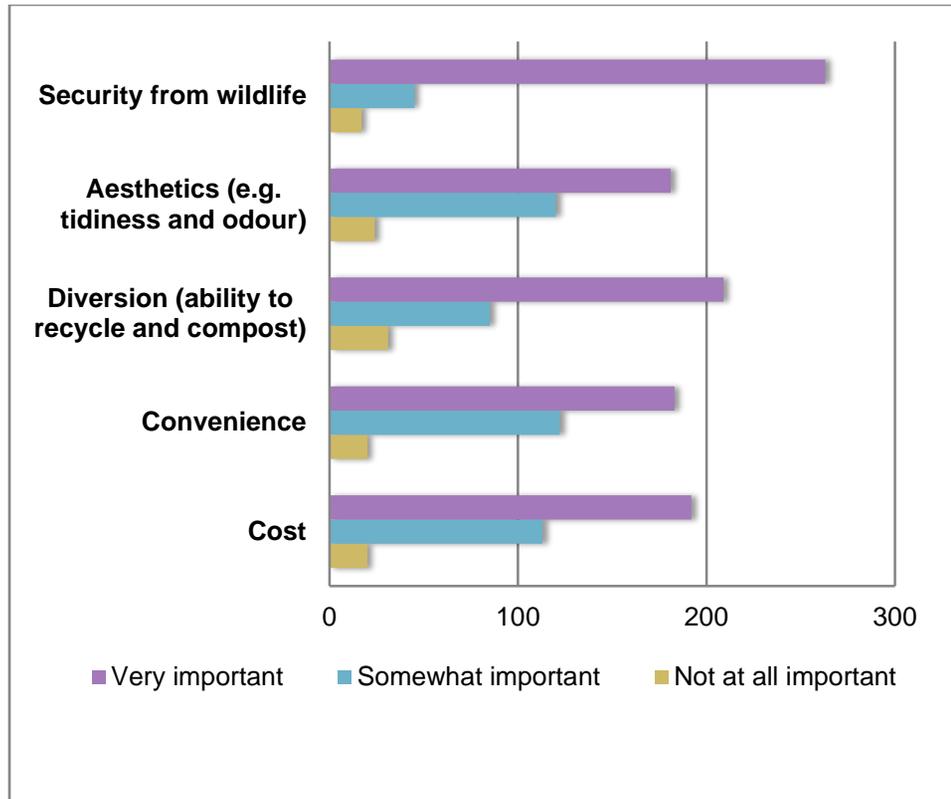
Question 14

In general, how interested are you in receiving waste collection from the City?



Question 15

When considering your household's waste management practices, rate the following in terms of importance.



Comments

1. Wish we could afford a bear proof garbage container to hold garbage outside between dump runs
2. Don't want city to jack up the price
3. I would really appreciate having pick up of my plastics, tin cans, paper. That's where I spend most of my time, taking it to Raven.
4. The bush is FULL of garbage because people will not pay to throw it or be bothered to transport it. Freezers, dryers, hhw, you name

it, we find it, when reported to city, they don't care, don't clean it up.

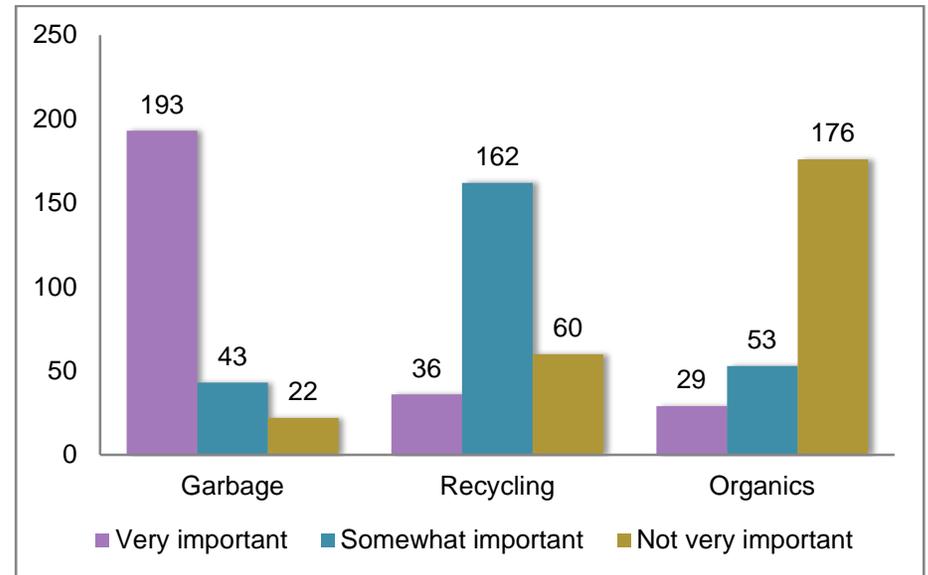
5. Take my recycling!
6. you have fenced the dump and turned the whole city into a dump instead don't do the same to country residential
7. Potential requirement to pay for this service even if I do not use it
8. Timeliness
9. Composting is the most important to my household
10. We have been left to ourselves for so long that most of have become self sufficient, this household produces half a grocery store plastic bag of garbage - all else is recycled or composted. We have the space here and the garden. The City is irrelevant to us.
11. Don't ask
12. Security for pets
13. Our property taxes are high so don't want to add more expenses for this services if they cost too much
14. Compost cannot be stored in country res for two weeks
15. We create less than one garbage bag per month that goes to he landfill and are working to reduce that
16. System must use bear proof garbage bins. Not too interested in a system in which the costs continually increase. Would want the option to opt-out.
17. Or put a big dumpster close to the mail boxes for hidden valley residents. save cost as there will only be one main pick up.
18. VERY Important that the City is NOT involved in any way
19. Don't want to attract additional wildlife to subdivision
20. Security from wildlife (especially in summer) is very very important in country residential.
21. Over-packaging of goods
22. I DO NOT WANT WASTE PICK UP!
23. Huge concern for attracting wildlife - presently keep none outside my home
24. We care about doing the right thing for the environment
25. Not having any fees charged by the city for pickup, that is, no pickup.

26. When the subdivision was formed residents were informed that there would be no garbage collection and that is what we want!
27. REGULAR COMPOST COLLECTION - BIWEEKLY DOESN'T CUT IT
28. Diversity of items that can be recycled - batteries/fluorescent bulbs/Styrofoam/oils & fuels
29. Security from loose dogs
30. Poor question.....
31. I make a great effort to minimize our garbage from our recyclables and compost. We usually take several weeks to fill a mushroom paper sized bag with garbage. This is easily disposed of and is a part of a regular routine to drop off the recyclables. We are not affected by inconvenience, odour or tidiness nor have we had wildlife issues. Our waste needs are easily managed "in house" so to speak.

Question 16

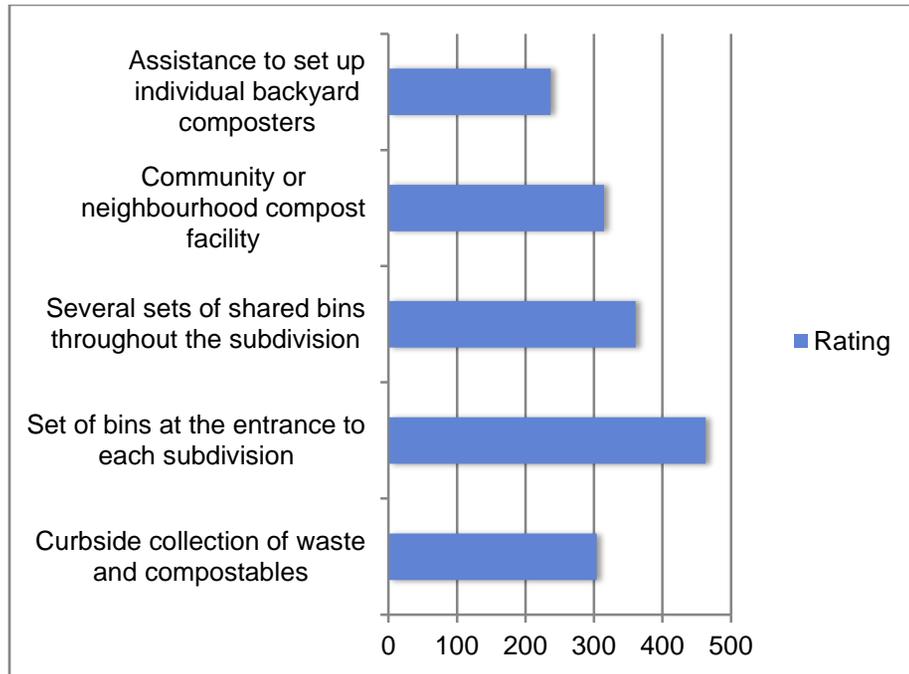
Which of the following would you most want to have collected (please rank)? If you don't want services, you can skip this question.

Answered: 258 Skipped: 67



Question 17

Please rate your interest in the following waste management services.



Please identify other options for services:

1. Would need to be bear proof bins, and kept clean - issue would be 'where' would such be placed - no-one would want them by or in front of their house/driveway, and NO-ONE wants unattractive dumpsters located at the entrance to their subdivision (not a very nice welcome) so this would have to be approached with lots of community consultation and input
2. An affordable policy at the landfill that doesn't encourage storage of garbage at home
3. Cost would have to be really low. I suspect I could do this cheaper myself. But more options to promote recycling and compost would be welcomed, again at a low cost.

4. Recycling collection
5. I have backyard composter but it is full and I don't know what to do with it.
6. Shared dumpsters that are animal proof.
7. I feel the most cost effective approach is two collection points at the highway rest areas north and south of the City. Everyone has to go past these points so it is no big deal to drop off the material and the infrastructure is already there.
8. They would be wonderful snack bins for the bears. Keep all bins out of country residential
9. No interest of anything the city does please shrink city limits
10. Too many bears and other wildlife for backyard composting
11. Not interested if I have to cart my garbage to the street, if I have to to load my garbage in the truck, I may as well go all the way to the dump
12. What about recyclables?
13. I do not support this project.
14. Not interested in these services. Note question 16 does not provide option for "none"
15. Should not promote backyard composting - wildlife attractant.
16. Stay out of our area
17. Compost in country residential will cause wildlife conflicts, no matter how it is done.
18. I just cannot see it being worthwhile, the landfill is not a big deal to get to and I go right past it. Easier to put a garbage can in my car and go to the dump than to get it to the end of the driveway on the correct day at the correct time. I would be worried about cleanliness with bins at the entrance to the subdivision. Seems like a great idea until the ravens/coyotes/bears/irresponsible people make a mess. Which will always happen. I don't want the entrance of the subdivision looking like Raven's Recycling depot or the dump.
19. Bins in neighbourhood----worried about waste overflow and would not like permanent bins near my house re: wildlife attraction. Curbside pick-up is at least temporary and then bins can be stored in a wildlife proof garage/shed when not in use.
20. No pick up of waste

21. All is dependent on cost
22. I think that garbage would accumulate around neighbourhood bins just like it does at the mailboxes.
23. Concerned about wildlife attraction
24. Interested in ensuring the city NOT set up an unnecessary service that I have to pay for.
25. Should not be a mandatory cost for all properties
26. I don't want to be part of it.
27. Or provide bins that can be dropped on a trailer at the entrance to the subdivisions. Can't be too large or people can't fit in vehicles
28. I thought there was a private operator collecting garbage in Wolf Creek
29. Recycle bins at the mail boxes
30. This is just a money grab. We do not want any of these in our area. They will become a general dump site for anything and everything. Country Residential folks do quite well on their own looking after their waste.
31. We have bears living in the area. Would not like to encourage them with garbage centres.

Question 18

How much would be willing to pay per month for a collection service that included recyclables, organics, and garbage?

316 responses

I would not be willing to pay: 32%

I would be willing to pay:

Average \$26.12 per month

Median: \$20

Mode: \$10

Question 19

Please add any additional comments about potential waste collection services for country residential neighbourhoods.

Responses to this question fell into several general categories:

Waste should not become a bear or wildlife attractant.	40
I am not interested in any collection service / I would not want to pay.	34
Unauthorized dumping and poor aesthetics are a concern.	27
I am generally interested in more waste services.	11
I believe I pay too much in taxes.	8
Organics are my main concern	6
More needs to be done to encourage diversion	5
I am unhappy with the tipping fees at the landfill.	5

Other comments:

Frequency of collection is a concern

Salvage is good.

Comments—full text

1. I think the City should bring back bear proof bins at the rest stop on the Alaska Highway near the Klondike Highway - taking them away was a really dumb idea. Now, some people just 'dump' their stuff on the ground at the rest stop, or along the highway. City must be wise and offer an easy, practical, wildlife friendly way for travellers to dispose of garbage
2. Are we in danger of running out of room at the current landfill? There have to be practical reasons to proceed with this project other than it is stylish.
3. I filled out this survey a few minutes ago with criticisms of the fee structure favouring people who store waste and that I'm paying the same for 1/2 a bag of garbage as 8 or 9 bags, and that I was told last summer that compostables were charged

the same rate.

A simple solution would be a punch card system, where you pay in advance for the maximum bags, and get the card punched each time you drop some off.

4. I'm extremely reluctant to sign on to any service from the city. Currently the tipping fees favour people who store garbage for a period of time. Because of wildlife, I don't let garbage collect. I also have a small place, and I find it aesthetically unpleasant to have garbage around. I'm paying the same price for 1/2 a bag of garbage a week as for 8 or 9 bags (I forget which), plus my time, plus gas. I don't have 8 or 9 bags in 6 months. Having to drive there so often in particular seems to me counter-productive to any strategy of "sustainability", and I don't appreciate the fees doubling frequently. I don't compost organics because of wildlife, and since last summer I was told it cost the same for compostables as regular waste I really can't be bothered, added to the extra risk. I was also told there was too much compost at the site and that's why the city has started charging. I like compost and I use it, but I'm pretty discouraged at what the city has done with the program. In general, I find the waste collection fee policy at the landfill has been tone deaf to my concerns, and I can't say I'm too optimistic about having the city be further involved.
5. The more services provided will increase the resident cost. I am not interested as the cost of living in Whitehorse is already very high.
6. We used to compost when we lived in Copper Ridge, but due to the inconvenience living in country residential, we stopped.
7. Very pleased that the city is looking into options for country res other than the landfill
8. The amount of services we receive is not commensurate with the amount of property taxes we pay.
9. My preference is to have recyclable stations at the entrance to the subdivisions, however, management of flying papers, overflow of cans etc. When bins are too loaded will be ugly and neighboring properties will be affected in a very negative light. This could undermine the project. Aesthetics and convenience would be key in our neighborhood of Fox Haven.
10. Bear awareness
11. I want to keep and recycle my own compost. I would perhaps be interested in garbage pick-up but that would depend on the cost. I don't have much problem taking my garbage to the landfill
12. Helping country residential neighbourhoods deal with organics would be very beneficial to the city. I would imagine there are lots of folks who would compost if there were convenient facilities available
13. We managed our own waste disposal quite successfully for 20+ years! See no reason to change
14. There are no public garbage cans at all around Hidden Valley or MacPherson, that I know of, and I think this contributes to litter in general in the area, and particularly at the Super Mailbox area along the highway.

On a separate issue...country residential residents don't pay for garbage, but we also pay property taxes and do not receive city bus service. What about a feeder mini bus fleet that runs from country res subdivisions and transfers onto one of the main bus routes a few times a day (?)
15. Don't do it
16. Bins set anywhere in a subdivision would attract wildlife, and also people from outside areas dropping off garbage.
17. Especially do not want composting in the neighborhood. It will bring wildlife in the neighborhood and since i've moved there 3 years ago, I have yet to see a bear or other dangerous wildlife. I am happy with how we manage our waste and recyclables and prefer to continue that way, I do not want to be forced to pay the city to manage our waste. Thanks
18. Needs to be 'clean', needs to be not messy collections sites - don't want mini dumps that stink around the subdivisions.
19. Wildlife will always be a concern in country residential. Would have to be very secure bins or dumpsters or...
20. Just stop people from littering and deliberate dumping in order to skirt paying at the dump.

21. Tax deductible incentive to support environment
Some education re: purpose of fees for service/property tax allocations, composting, safety from wildlife, etc
22. Frequency similar to urban schedule
alt. weeks garbage-composting(organic)
23. Meat organics desirable
24. Any collection of waste, compost or recyclables needs to be done using bear proof containers. I would strongly recommend that the city considers using multiple bear proof dumpsters centrally located as depots for multiple residents in the RR areas. This would reduce overall costs for everyone, promote recycling and composting and ensure proper management of attractants. This has been done in Carcross and Tagish and has proven to be very effective and efficient. Any other system would most likely result in an increased number of human wildlife conflicts as has been seen as a result of the addition of the non-bear proof compost and garbage bins that the city uses now and a two week pick up schedule. This would also most likely reduce the poor attractant management practices some RR residents have now and decrease the number of human wildlife conflicts experienced and ultimately the number of bears that have to be destroyed as a result.
25. Make it mandatory and easy to deal with waste responsibly (separate, recycle, compost)
Wildlife attraction - wildlife loses every time.
People dumping couches, mattresses, car batteries, etc.
Odour problems.
Eyesore to look at.
26. I like the idea of neighbourhood bins but worry about the hazard to wildlife management.
27. Please make it happen. Please and thank you.
28. Please consider pick-up .25 years of going to the dump even though under 5 bags a week is free is sure taking its toll not to mention the smell in the summer
29. I have always wanted to compost in my back yard but am worried about wildlife getting into it. Is this really an option? I think wildlife would be a major problem with waste management in country residential. If it could be figured out i would be very interested though.
30. Ultimately it comes to cost and we are not prepared to pay. As long as the city has some service centre to cheaply and conveniently drop off organics and recyclables this would be encouraged. Also you should speak to landfill operators who define compostables differently than city. Ie tried to take trees and brush and was told was garbage yet this is listed as an item to put in green bins. More education is your staring point. Furthermore whether it's taxes at the city, yukon or federal level ultimately taxpayers are paying for waste so don't insult me or others by focusing attention only on city revenues. He city needs to partner and take a holistic view of waste collection
31. I am not unhappy about taking my garbage to the landfill but am very interested in managing organics better than I presently am doing. Strategically placed collection stations would be very helpful in enhancing efficient and complete separation/collection of refuse.
32. I consider that country residential pay a lot of taxes already for no service except snow removal
33. Secure dumpsters at entrance to subdivision could be useful. Not sure if there is a way to charge per bag etc. The challenge would be managing people's behaviour so they didn't overflow the dumpster, leave a mess. The cost of regular household pickup might be considered prohibitive by some people. We recycle and compost, but I'm not sure how common that is in country residential.
34. We have not had any collection service for over 20 years don't think it's necessary.
35. I would rather see public transportation returned to the MacPherson subdivision than spend monies on garbage collection that is a minimal cost to me to take it to the landfill.
36. I think a bin for each sub-division would be the easiest and most cost effective, but how do you prevent unauthorised use, and/or dumping of hazardous waste etc?
37. Since the electric fence was installed and waste collection schedules changed, more bears have been killed in town then

- ever before, I have been here 27 years and find the changes ridiculous. The smell from bins in the core neighbourhoods is awful in the summer and there is always either garbage or compost rotting in bins attracting wildlife. DO NOT do the same thing to country residential. We hope someone in the planning department will have some rational insight into the severe negative ramifications of such decisions.
38. Bins at entrance to subdivision is a nice idea but not willing to put up with garbage blowing around when people don't put waste in the proper place. If this would be prevented and prevent non residents from using i would be interested.
 39. However the service is set up, it needs to be bear proof, as we've already had years with bear problems. The program should also be accompanied by educational program. For example: requiring people to attend a meeting or workshop on waste and wildlife issues before they are given their bins.
 40. I pay a \$6,000.00 city tax bill every year. The city does not provide water, sewage disposal, streets, sidewalks, lights or ground water disposal. Garbage/recycle pick-up would be nice.
 41. Keep it bear safe
 42. People in this "wilderness" city are already terrible at making decisions about waste management with regard to impacts on wildlife. The city is a huge part of this problem, giving no thought to tightening pick up schedules, requiring garbage to be secured at all other times, and enforcing/fining for bad behaviour. How many garbage bears got shot last year?! Guess what—it's not the bears' fault that people aren't educated about proper practices and required to follow some basic rules that keep everyone, including bears, safe, but we don't shoot the people who are the actual problem. I shudder to think how much worse it could be with curbside garbage, and particularly compost, pick up in rural residential areas. As eco-happy as it is, I also do not want to see the city encouraging rural residential residents to compost on their own—this is a recipe for disaster.
 43. Best solution is to provide bins for non refundable recycling and organics to increase usage and remove this items entering the waste stream
 44. I have controlled access to my property. I would be concerned about hauling a bin down a lengthy driveway. This would be a challenge for older residents
 45. We're self-sufficient and happy that way.
 46. Not interested in any type of garbage service unless it free. City can't handle their present services properly like snow removal - so why add another cost??????
 47. I think this is a great step forward to reduce our city's waste going straight into landfills. I am most excited about the compost & recycling pick up, which I believe at least one was on Bev Buckway's platform promises...
 48. We have had some problems with bear activity, and conservation officers have flagged garbage strewn about the neighbourhood as a potential problem. Any waste collection program will have to account for that, and ensure security and safety for people and wildlife.
 49. Please keep in mind that while CR homeowners don't pay for garbage or sewer sand water we are taxed at the same rate as urban homeowners and we receive very few services. Bins at the entrance of the subdivision would be a very good idea, but there should be no fee for service.
 50. See question 17 comment. It seems to me that this was already done in the past. You might look into the records as to why it was dropped. By the way, I suggest that your premise for the question on who pays for waste collection is incorrect. The capital costs for compost collection bins were paid through gas tax rebates which we in the country residential subdivisions pay more into than anyone else in Whitehorse but could never benefit from the expenditure. Just one of many reasons to succeed from Whitehorse.
 51. I may be interested to pay for collection of garbage, but not compost or recyclables. I burn most of my paper waste, so I produce very little actual garbage, maybe one small bag every

two weeks. For this reason, I would only want to pay a small fee for the garbage collection.

52. I would be interested in the service but not willing to pay much more taxes. I believe our taxes are already high
53. We pay too much in taxes. I do not want anything from you. Please don't even plow our roads we can do it ourselves
54. In my opinion this is not a good idea as people will just abuse it and it will bring more wildlife into the area which most of the new people to country residential are already scared of
55. I knew when I purchased my property that there would not be any services provided and I am not interested in receiving or paying for any.
56. We already pay property taxes that are substantially higher than other city of Whitehorse residents. We are on our own, on a septic so we don't add any extra expense to the city in that regard, therefore our garbage collection should be covered. The year that we had all the bears in town we were forced to keep garbage and compostables on our covered deck due to bears in the yard. This is a major attractant, but other than running every bag to the dump as soon as they were full there was no other option. Yet there were numerous city of Whitehorse announcements telling residents not to do this. I contacted the city then about bins and was told they would get back to me (which of course never happened) Either make it a free service for those with the higher property taxes or lower our taxes. Aside from plowing the road, what other services are we getting from you guys? It is ridiculous!!!!!! PS our road only gets plowed because of the city bus turn around.....otherwise I am sure we wouldn't even get that.
57. Ability to drop off household waste/recycling/compost at the landfill in city limits free of charge. I think this would reduce the use on public dumping (using other people's dumpsters).
58. I generate little waste, so not a big concern. The City dump is a long way, but I often pass Mt Lorne or Marsh Lake, so they're more convenient. I'd like most of all to have a viable way of separating organics for compost, but am concerned that communal efforts usually have problems from people throwing

the wrong stuff in. No attracting bears or foxes is also a concern.

59. All proposed options for country residential are wildlife attraction nightmares. Waste cannot linger in these neighbourhoods. Its simple think about it. We already have a wildlife- human contact problem that has led to criminal charges. Don't make ti worse.
60. We are working hard to generate as little waste as possible that has to go to the landfill. We are not at all interested in any local collection. I have had a salvaging permit (every year since the beginning) and remove from the landfill well over a thousand kilograms of lumber, for building projects and firewood per year. Many many tools and other items have been repaired and are in use our home and friends' homes. I hate waste and fight it where ever I see it. The salvaging permit system (even though one might see the \$100 fee as a disincentive to the service salvagers provide to the city) works and I very much hope it continues. Re question 12: I am fully aware that country residential citizens pay to dispose garbage at the landfill like everyone so the question cannot be answered as asked with a yes or no response. The preamble statement is wrong. The survey does not let you continue without responding. Also Re question 16: again I cannot respond as I wish because my option would be that I don't want anything collected.
61. The biggest rip off in this city is what I pay in taxes compared to people in town! If it keeps up it makes way more sense to drive to Mount Lorne where it's free. If you live 2 miles down the road you pay 0 city taxes but still scam the CGC and the rest of the stuff I pay top dollar for. This a rip off plain and simple!
62. Cost is major consideration as it costs us next to nothing (other than a little time) to run out to Mount Lorne. Also, we feel that curb side collection would not be feasible but we really like the idea of bins either at entrance or throughout facility as long as they would be properly maintained and wildlife proof. Thanks!
63. I am not willing to carry by garbage to the curb a distance of 400' to have animals tear it up
64. Wildlife is a pretty major consideration in our crescent...public compost and garbage would bring bears close by

65. I don't believe the statement stating that no funds from the City's general revenues go towards waste. Who keeps the dump open and who will pay for a new one?
66. Recyclables and compostables help City of Whitehorse reduce their costs in terms of waste management costs. To my point of view it should be free.
67. I do not support this project. I do not want any system in place that will only serve to attract wildlife as we saw in Copper Ridge this past summer. I did not answer 16 because I don't want anything collected. I have no interest in paying through the nose for a service we do not require.
68. Not interested in any of the waste management collection services. I think it will only attract unwanted animals, and create a mess around the area.
69. Would be nice to have but not totally necessary. Have taken our garbage to the dump for years.
70. Thanks for "surveying" ;))
71. We prefer to compost and recycle ourselves so I do not feel a pay service is valuable. I realize we are likely an exception. As a result I would hope that should a fee based service start that there be opt out provisions. It would be great to see emphasis on reduced packaging, more biodegradable/compostable packaging and some sort of extended producer responsibility initiatives.
72. A pick-up service may be a good idea - it gives the City an opportunity to implement bear-proof/wildlife-proof garbage system from the start, rather than play catch-up later on. Bears are chronically attracted to poorly stored garbage in rural residential areas and creates a public safety concern for the City, and this pilot represents an opportunity to minimize bears being habituated to human food sources. Equally important is to implement a bylaw, and to enforce it, that requires the bins to be locked other than on collection day. If you go with community dumpsters, I would want them to be bear proof as well, but I would be concerned that they be over filled by people living just outside of city boundaries. Presently some people use commercial style dumpsters that get too full between pick-ups, so a community system would help discourage this.
73. We are still within the city limits, we pay our taxes and we would like city services extended to these areas.
74. Waste removal/compost/recycling would be such a great benefit to country residential living!
75. THERE IS NO DEMAND AND NO NEED OTHER THAN EMPIRE BUILDING BY THE GREEN FASCISTS AT CITY HALL THAT USES MY TAX DOLLAR TO MAKE MY LIFE MISERABLE
76. You need to involve YG CO Services and FW branch in this discussion as they deal with all the bear conflicts that arise from poor waste practices. Also, other YG communities have had some success dealing with waste in country residential communities (e.g. Carcross). Finally wildwise Yukon (www.wildwise.ca) also has some good experience/knowledge.
77. I believe that it is around \$60 a month for sewer, water and garbage for other city services, seeing as how this is 1/3 of that I wouldn't think that we should be paying more. My location in particular is basically as close as you can live to the garbage dump so pick-up etc. Would not be the same type of cost as some of the more rural country residential locations.
78. Most people here use the Whitehorse Landfill and recycle. I think backyard or community composting should be encouraged/supported.
79. Hidden Valley is in the city limits. Would we then be able to have the seniors utility Grant available to us.
80. The whse dump is a separate trip from this neighborhood. (I am in Mt Lorne 1/week on average-so use that dump). I do think a drop off including education south of town would likely increase recycling for country residential south of town.
81. A dumpster for garbage and our own composting system was a factored cost when deciding to purchase rural property.
82. I really don't like the idea of dumpsters. People tend to place things outside of the dumpsters that won't fit and they become an eyesore and wildlife attractant.

83. Any waste collection system has be secured against wildlife. I don't want to see more bears killed because the bins or program is ineffective.
84. Wildlife impacts needs to be a top consideration in development of any strategy. A collection service (or shared bins) will help to address situations where residents don't do a great job of managing their own garbage. And any different approach must consider how to manage attractants (e.g., electric fencing).
85. Some form of transfer station in the near vicinity would be a definite improvement if cost to use is kept low. If "very" affordable opportunities to dispose of waste do not exist I fear people will continue to dump wherever. I know the intent is to recover the cost of operating the service however some consideration must be given how we best manage waste in an environment where some people will not pay to dump.
86. Bearproof containers are a must.
87. During the winter we only fill 2 cans in 3 months, but during the summer we cannot store the garbage because of wildlife, and so have to make more frequent trips into town or find other arrangements. I would like to see incentives to reduce garbage and increased fines for illegal dumping. I am always surprised that residents could fill 2 cans in 2 weeks.
88. bins in the subdivision might be alright as long as it don't cost more than it costs me now. I pay enough taxes.
89. in earlier questions you state there are no subsidies through taxes to the waste mgmt costs. this was not the case the last time i looked at the numbers. o& m costs were not fully recovered by user fees on any of COW services never mind capital costs. if this has changed great
90. Please do it!
91. Thanks for considering the idea. However, I have concerns that if 'handy bins' are placed in the neighborhood, or at the end of each driveway, it might encourage the production of MORE garbage. Currently, I would hope people are a little more aware of the garbage they produce, since they have to take personal responsibility for disposing of it. Bottom line: we need

to produce less garbage, recycle everything we can, and utilize the city composting program!

92. One of the worst decisions (in my opinion) that the city has made was the implementation of a fee for compost disposal at the landfill. If you are trying to encourage a certain behaviour like separating organics (which I think you are and which I think is a laudable goal) then give a financial incentive! I understand that it costs the city money to deal with the compost, but just charge more for the garbage and keep the compost free! What kind of message is an equal fee for garbage and compost sending to the (uninformed) citizen? The message is why should I bother to separate my compostables since the city charges me for both so what is the difference? But if compost is free and garbage has a fee then the message is that garbage is something to avoid as much as possible - it costs money to get rid of, but that organics are good, they are worth something, the city will take it for free and people will buy it back as compost so I had better separate organics from garbage.

It is what the city does for recyclables ... and I am pretty sure that (aside from Aluminium and refillable glass) it costs the the city money to deal with all the recyclables. But nevertheless, once the decision is made that it is worth it in the long run to deal with the recyclables in a separate stream, you get citizen buy-in with a small financial incentive. it may be small but it encourages a culture of recycling. So why take a different approach to compost?

OK, that was a longer rant than I had intended but it has been bugging me for a while now.

93. I think the neighbourhood collection depot concept is feasible, and it would address my interests well. I don't need curbside pickup, but would appreciate not having to drive all the way to the landfill as often as I currently do.
94. We used to compost in our backyard but it never worked well. I think we generate too little compost to generate enough heat to make it efficient. Pooling the neighbourhood compost would likely be more efficient.

95. A common bin for each subdivision (secure from wildlife) may be a good option to explore
96. PLEASE!! People move out of the 'city' to country residential to get away from that!! do NOT try to make the country residential into another YUPPY neighbourhood with every convenience! IF people want that move into the hub of the city!
97. I am concerned regarding a set of bins at the entrance to each subdivision or several sets of bins throughout the subdivision. Once it becomes a common area vs. curb side no one will take responsibility for the garbage around the area and it will become an eye-sore and the potential wildlife attractant. I would rather the inconvenience of hauling my own trash and recycling than having to see and deal with a messy, uncontrolled common area.
98. Would be great to have garbage and compost!
99. Great idea! I would love city support reducing my organics waste living country residential.
100. I bring my non-recyclable/ non-organic waste to the facility about 4 times per year when I am going in that direction anyway. This cannot be handled in a cheaper or more efficient way.
101. I HAVE NO INTEREST IN HAVING WASTE PICK UP! TO BE ABSOLUTELY CLEAR, I DO NOT WANT WASTE PICK UP! IF THERE IS A PICK UP, THERE SHOULD BE AN OPTION TO OPT OUT OF THE SERVICE WITH NO PAYMENT. I pay for waste disposal services from the City every time I pay fees at the dump.
102. Secure dumpsters/collection bins located in each country residential neighbourhood would be greatly appreciated
103. I don't really have much waste
104. Having bins in subdivision will only entice wildlife and dogs which in turn will create a public outcry from the newbies to get rid of the wildlife. We've already gone thru this with the wolves and bears!!!! Taking care of your own garbage is a way of life if you live outside of the mainstream of the city.
105. We've managed well without services for thirty-five years. We wish to opt out if you implement this service.
106. I wish there was a way to dispose of TV's, electronics etc so they don't end up in the bush.
107. concerned about wildlife attraction to area especially individual backyard composters
108. Perhaps clients that are interested in this potential plan could pay as you need..ie buy a book of 10 tags (at a set price)and then the owner could use them as they wish
109. My biggest concern right now is disposing of lawn clippings
110. I don't think there is a problem here. Improvements could be some waste disposal on the south side of town, where most country residential neighbourhoods are. The landfill north of town is a long drive just to drop garbage and compost. So ONE drop location for the south of town would be helpful, as long as it comes without onerous costs. I don't think curbside is required, it is not part of country living.
111. Curbside collection would not work in Country Residential subdivisions - garbage and compost would be all over the roads and it would attract wildlife that we don't want in the neighbourhood. The best option would be garbage, compost and recycling bins at the entrance of the subdivision.
112. Those that do not want it should not be forced to be part of it!
113. I would have been way more interested when there were 5 of us living here instead of 2 people now. Just the same, I am still interested.
114. Concerned about the mess that will inevitably occur if collection services are offered
115. The easier it is, the more the community can be convinced to divert waste.
116. We would require wildlife proof bins if this is considered.
117. My first concern would be that any waste collection service would serve to reduce rather than increase attraction of wildlife (bears in particular) to country residential.

118. Do not create a mess in our subdivisions with garbage bins etc. Keep your city ideas in the city and stay out of our neighbourhoods. No more taxes or fees.
119. Very interested in community and or subdivision collection points for garbage and recycles, but would be concerned about the security of the recyclables.
120. No increase in Taxes!
121. If the bins are located at the entrance of the subdivision, I would be concerned about any one just dumping they garbage there
122. Not interested if going to cost. If we don't pay for or subsidize waste management then why are our taxes so high.
123. Should make sense for the environment and money wise.
124. I would be very concerned about security from wildlife.
125. Not interested in this service at all.
126. Question 18 is too specific. I would only pay for garbage and non- refundable recycling pick up, and I would not pay for curb side. Bins at the entrance to Mary lake would be the most cost effective.
127. This would be a greatly appreciated and necessary service
128. Unfortunately, lots of people, if given the chance of dumping their garbage somewhere, they will, no consideration of what it is, the area becomes filthy in no time and attracts wildlife, not interested in having that happening near my home. Already, we have people that throw their garbage bags in the ditches occasionally, and their empty bottles.
129. WE DON'T WANT BEARS IN OUR NEIGHBORHOOD - GARBAGE & OR COMPOST WOULD HAVE TO BE HANDLED ON A REGULAR BASIS
130. There is a potential in Whitehorse to produce very little garbage, with most going to compost and the recycling facility. Consider that if you make it easy for people to recycle and compost, they are more likely to do it. At the moment, those who decide to throw out compostable or recyclable waste at the city landfill end up paying more in tipping fees than those who take the effort to recycle and compost. If you introduce a common fee for throwing out waste regardless of quantity, there may be less incentive to recycle or compost, and those who do, will be subsidizing waste management of those who do not bother to recycle or compost.
131. Any bins would have to be secure enough from animals and over dumping (furniture, etc) like the bin that used to be at the top of Robert Service Way.
132. You asked a question if I was aware that country residential don't pay for waste removal. That is a strange question to ask, as if we don't get the service why should we be paying.
133. I don't want a waste collection service !
134. must be user pay only for those who want it
135. fire smart collection for bush piles
136. Question # 16 would not let me complete my priorities..# 1, # 3 and # 2 would be the order.
137. Organics not required, many people have composters and gardens. Recyclables and garbage only. Neighborhood bins would be both time and cost effective but security from wildlife must be considered.
138. There are a number of habitually loose dogs. They and the wildlife that roam the subdivision will be attracted to the garbage bins so that has to be properly managed. Community compose units need maintenance and like other common features it will not be respected or responsibility shared by all residents. I produce very little garbage which I store in a closed shed and take to the landfill sporadically but with the increased tipping fee, me and others are likely to keep our garbage stored at home until we get a full load so as to maximize return. This presents a problem as wildlife attractant. I thought it very surprising that when there was considerable effort and promotion to inform urban dwellers on how to reduce 'attractants' the same time the tipping fee for country residential increased by 100% (which encourages us to store this attractant on on property longer). strange logic there.

139. Look elsewhere to get your money. Better still improve the spending of budgets by cutting departments. How about getting the workers to turn off their vehicles and save some gas or better still get them to push their snow shovels rather than lean on them. Watch your city workers "at work" clearing sidewalks and you will see what I mean. My taxes have increased by 68% in the last 9 years. That is way too much. Get your city managers to manage instead of asking for more money.
140. The same as residential, curb side pick-up only.
141. Living in the country has its advantages but I wouldn't want to do anything that would encourage the wildlife (bears, etc) to be more present. If taking our garbage to town or Robinson is the answer, then so be it.
142. Very worried about attracting wildlife. Want to pay the same as town people.
143. Shared bins are an interesting idea however being country residential, it may pose more of a wildlife hazard for our children. Even with protective bins, we wouldn't have any control over how well others in the neighbourhood choose to use the bins, and...what about monitoring items that are not supposed to be in there? Who would do that?
144. A dumpster at the gas station would be awesome.