



### Helpful tip in keeping sidewalks clear

To keep your sidewalk clear and prevent a buildup of snow, remove the snow right after the snowfall - it will make the job easier. Once the snow gets packed down, it is much more difficult to remove.

NOTE: Property owners could be held civilly responsible if a person falls and injures themselves while walking on a sidewalk that has not been properly cleared of snow.

### Residential Properties

Snow and ice may not be shovelled from the sidewalks and driveways onto **any portion** of a roadway or other private or public lands.

### Downtown Commercial

Snow may be shovelled from sidewalks to the roadside curb.

Infractions pertaining to the Maintenance Bylaw - Snow and Ice Removal requirements may be reported to the 24/7 Trouble Line at 667-2111.

### Bylaw Services - Hours of Operation

Bylaw Services Constables are on duty from 7:30am to midnight during weekdays and from 10:30 am to 7pm on weekdays and all statutory holidays.



For more information please call  
668-8317.

Visit [whitehorse.ca/snowandice](http://whitehorse.ca/snowandice)



### Requirements for snow and ice removal from sidewalks

## City of Whitehorse



## Snow and ice removal from sidewalks

Residential home owners and downtown business owners or occupiers are reminded that the Maintenance Bylaw requires sidewalks bordering their properties to be ploughed, blown or shovelled to remove snow as close to the sidewalk surface as soon as possible. (In cases where a “lane crossing” borders on two properties, each property owner or occupier shall be responsible for the maintenance of half of the lane sidewalk crossing.)

“Lane crossing” means the depressed portion of a concrete or asphalt sidewalk that exits from an alleyway onto the roadway and shall not include gravel areas.

**Commercial Premises** - please remove snow or ice before 11:00 a.m. on the next day following the snowfall.

**Residential** - please remove snow or ice within 48 hours following the snowfall, or immediately upon being requested to do so by a Bylaw Services Constable.

## Safety

Everyone is reminded that with winter here and sidewalks being slippery, we should be wearing the proper footwear to safeguard from falls and injuries. One ounce of precaution is better than dealing with the aftermath of an accident or injury.

### Check your sidewalks regularly

If you have ice buildup or the sidewalk is at all slippery, please put down salt and/or sand immediately to prevent an accident. The salt and sand will embed into the ice creating a good grip for walking.

### Environmentally friendly de-icers

There are sidewalk de-icers on the market which are safer for the environment and prevent damage to your sidewalk. A 3% salt and 97% sand mixture should be used to prevent the degradation of the sidewalk. Once any salt product is placed on the sidewalk it should be shovelled, once the packed snow/ice has softened enough.



## Tips for making shovelling easier

- Warm up with gentle stretches before starting and take plenty of small breaks
- Whenever possible, push the snow as far as possible rather than lifting it
- If lifting is unavoidable - keep the back straight, bend the knees and squat so that lifting is done primarily with the legs
- Lift many small loads of snow rather than a few heavy ones
- Avoid twisting - turn the feet and throw the snow straight ahead
- Dress in layers and remember to wear a hat to retain up to 50% of body heat