

## 2019 Handy Bus Statistics

	January	February	March	April	May	June	July	August	September	October	November	December
Unacc. Trip Request (Denial)	3	4	3	2	4	6	3	2	0	0	0	0
Refusal by Client	0	0	0	0	0	0	0	2	0	0	0	0
Advanced cancellations	81	101	138	114	76	102	117	119	54	77	45	53
Short notice trips	2	0	0	0	0	0	0	4	2	2	2	1
Same Day cancellations	3	6	2	0	1	0	10	21	15	27	20	27
Valid reason cancellations	43	30	23	11	17	19	0	0	0	2	0	0
No show	0	0	12	6	10	5	6	14	14	9	7	11
Late Cancellation	9	6	7	1	1	1	9	3	1	2	2	11
Cancelled at door	1	1	0	0	0	0	0	2	0	3	0	1
Ridership (Trips)	612	564	563	545	623	659	556	516	511	772	545	685