

2020 Handy Bus Statistics

	January	February	March	April	May	June	July	August	September	October	November	December
Unacc. Trip Request (Denial)	0	0	0	0	0	1	0	0	0	0	2	
Refusal by Client	0	0	0	0	0	0	0	0	0	0	0	
Advanced cancellations	76	120	243	396	393	64	112	71	23	10	28	
Short notice trips	0	0	0	0	0	0	0	0	0	0	0	
Same Day cancellations	24	13	13	0	3	4	6	4	11	14	14	
Valid reason cancellations	0	2	1	0	0	0	0	0	0	0	0	
No show	10	9	16	3	6	0	5	3	10	5	1	
Late Cancellation	15	2	12	6	1	0	2	0	6	3	0	
Cancelled at door	1	1	0	1	0	0	0	1	0	0	1	
Ridership (Trips)	722	597	265	493	452	176	244	241	265	291	324	