**ALTERNATE DISPUTE RESOLUTION**

The City of Whitehorse Bylaw Services Constables in consultation with any concerned citizen will offer to facilitate mediation between parties with interests relating to any Bylaw Services matter. This form of mediation will be of interest to citizens that are interested in meeting with each other to discuss concerns without having charges laid.

**TIPS FOR LEAVING A DOG UNATTENDED INSIDE YOUR HOUSE THAT IS Destructive OR BARKS WHEN LEFT OUTSIDE**

- Secure your dog to only one room in the house.
- Supply your dog with their own toys and chews to keep them occupied.
- Secure your dog in a kennel or travel cage. Make sure it is large enough for the dog to move around and you are able to return within a reasonable amount of time to let the dog outside. You can put water, food, toys and chews in the cage.
- Secure your dog in the garage if it is at a comfortable temperature for your pet.

For more information visit our website at www.city.whitehorse.yk.ca, or contact us by e-mail at bylaw.services@city.whitehorse.yk.ca, or by phone at 668-8316
**BARKING DOG MEANING**

An animal which is permitted or allowed to bark, whine, howl, crow, cackle or otherwise make or cause noise in an excessive or untimely fashion so as to interfere with the reasonable use and enjoyment of neighboring properties.

**INFORMATION REQUIRED BY BYLAW SERVICES PRIOR TO MAKING A COMPLAINT**

- You must see the dog barking to determine you have the correct dog.
- Address of the dog.
- Description of the dog.
- Have you spoken to the dog's owner prior to calling.
- Have you made a complaint before concerning this dog barking and approximately when.
- Dates and times you are disturbed by the dog.

**TIPS ON HOW TO KEEP YOUR DOG FROM BARKING**

- Keep your dog inside when you are not home.
- Block the view of what your dog may be barking at.
- Use of a debarking collar. There are 3 types available, noise, shock or mist activated. You do not have to leave these collars on permanently. Once your dog learns not to bark, remove the collar. If the dog starts barking again put the collar back on.
- Muzzle, but please remember never leave the dog unattended with a muzzle on.
- If you have more than one dog, only let one out at a time.

**FOLLOWUP INFORMATION REQUIRED IF THERE IS NO COMPLIANCE**

- Decide if you want to proceed further, having the owner charged.
- Complete a statement form indicating the dates and times the dog is barking.
- You have to observe the dog barking for each time recorded on the statement.
- Once a charge is laid on your statement and if the accused pleads not guilty, you will be required to attend court to give evidence.