Appendix I

Vulnerable People at Risk Forum:

What we heard

1. Vision

What does helping vulnerable people in Whitehorse look like?

Collaborate (35 dots)

Information flow, everyone takes care of the issue as a community. A place where all help can be found

Working together - families, gov't, agencies, First Nations etc.

Streamlined process for info sharing of clients. I.e. Nothing worse than having them go through the government tape dept. to dept. breaking down the silos of working separately.

Abolish solitary confinement at Jail

Network the many services providers to create holistic, measurable and consistent support to individuals

Inventory of services

Developing a registry of vulnerable people to help with continuity of care

Interdisciplinary mental health and addiction awareness. (social workers, nursing, physicians), offering ACT (BC model) like services in a comprehensive manner

Advisory committee or roundtable of people with lived experience that works with a broader community roundtable

Having federal/territorial gov't etc. listening to the needs of the people and taking action

De-politicize these issues. All political parties need to work together

Clear and accessible list of support services available

Go around to organizations to share info. e.g. Canada Games Centre staff promoting services

Collaboration = success

Programming/Funding (13 dots)

Free cultural/ health forums to explain/understand others

Recreation forum to focus on inclusive programs and integrating all organizations/government

Place to belong, a purpose. Place to sell sewing - lobby, Kwanlin Dun Cultural Centre

Healthy supports - drop in centres for youth/women. - camps/on-land

Take a group out on the land. - picnic, fishing etc.

City of Whitehorse, Parks and Rec involved in preventative measures

Access to job experience through volunteer experience - More programs at CGC. -CGC staff to get more involved in community and stop focusing on middle class programs

Ensuring resources are not just available but accessible 24/7. - In a collaborative, respectful way. - Established community network

Need money and proper action plan!

Programming on the waterfront that blends people

Provide greater financial support to NGOs - More leverage

Stop focusing on memberships at Canada Games Centre. Prioritize those w/o money. It's a community centre, focus on community

Stop focusing on building consolidation and start focusing on community. Blocked access to funding is not working

1. Vision

What does helping vulnerable people in Whitehorse look like?

Collaborate (35 dots)

Covered greenhouses on tops of buildings to grow (co-garden) and share food. Make vitamin supplements available at food bank

Public fire pits should have fires in them in winter. - grow food, not lawns, public greenspace (2-Mile hill esp.), berry bushes, more community gardens. - More public washrooms, drinking water, a 'suspended' coffee and sandwich program in restaurants and coffee shops. -Bus shelters/ benches, heavy duty, along river and in places where we hang out

New legislation to offer option in criminalization of drunkenness, that does not (necessarily) involve police.

Pair families and low income families and create a grocery sponsorship program

Community initiative for food security

Be creative with very low funding

Managed alcohol programs

Going to where they are; shelters, alleys, streets

Necessary infrastructure to support this story; sobering centre, supported housing, day programs, a managed alcohol program

Food security for everyone

A system that can facilitate support and selfdetermination

Legislation; Yukon gov't. to work on new laws so APU is not the 1st place drunken behaviour lands a person

Helping people learn about financial literacy, reading and writing

Collaborate (35 dots)

Affordable day care

Food security: food bank, outreach van, soup kitchen

Learning Awareness/ Acceptance (13 dots)

Outreach patrols (volunteer)

Shunning: educate about possible effects, talk about it. Openly explore positive/negative effects. esp. with vulnerable people

To meet needs, include Vulnerable People in ongoing discussions

Recognizing/ acknowledging they are part of our community

Reaching out with love and care. Love and care means being/getting involved in their lives for the long term

Provide opportunities for Vulnerable People to connect with the community

Learn/start speaking First Nation language or own native tongue

Getting to know what/who is impacted

Acceptance education re: harm reduction

Removing barrier of sobriety/ abstinence as requirement for service

Having and knowing who to call when witnessing vulnerable people in need. (In need of intervention for safety of themselves, other Vulnerable People or the public), not an emergency service response

1. Vision

What does helping vulnerable people in Whitehorse look like?

Learning Awareness/ Acceptance (13 dots)

Acknowledging, showing sensitive care. Always other help.

More public education about, lived experiences, programs that work, individual success stories

See people as human, not client demographic

Empower everyone to be a contributor to society in some way

Be visible as a helper/supporter

Honour Yukon First Nation spirituality- find your way back to the creator

Understanding the person, their needs and their abilities

Clear understanding of the impacts of residential schools, and how living with the issue really is

Provide First Nation language, funding and programs

Conversations on the sidewalk, not walking by

The entire community to care

Treatment/Healing (12 dots)

Treat trauma

Managed alcohol, zero barrier housing

Invest in Workers (capacity) (3 dots)

Train facilitators to become advocated/caregivers to those that need it

Caregivers develop support networks to stay balanced and heal selves

Housing

Secure, temporary housing for vulnerable folks. Hook up with resources, helpful advocacy

Housing first approach

Rent control

Everyone needs an affordable and safe place to live

Provide housing/ shelter

Low barrier, supported housing

Independent living, Vancouver model East side. Harm reduction meeting on where they are at.

Housing first initiative (Utah just tried it)

Safety, a place to live. Addictions treated, helping all

Safety must come first for people on the street

A place to go after treatment that is safe and supportive

ADS Relationship building in rural communities. Supporting people where they are at

Group homes

Housing with services

1. Vision

What does helping vulnerable people in Whitehorse look like?

Housing

Ensure housing and supports for people leaving Jackson Lake Healing Camp. Perhaps arrange for a room in a home, to start

Housing for people coming out of treatment, the hospital, corrections centre and for people with mental health issues. Increase housing stock

Supportive housing

Safe housing options that respect where every individual is at.

Rent subsidies

Wet house

Housing first, accepted by community

Housing - safe

Housing first option

A safe place to go at all times

Shelter beds

Tiny houses everywhere

Create community through integrated housing projects

Tiny house project

Halfway house for women

Housing with landlords who have real compassion

Safe, supported, appropriate accessible housing and shelter

Post- trauma transitional home/housing

Housing

Locate facilities in Whitehorse that can serve as shelters/hostels

Housing and support personnel for youth who are 18 and fall in a service gap. They are often not eligible for appropriate housing and funding due to being "youth"

Transitional housing post treatment. Providing people w/ options; supportive housing (w/ mental health workers, counsellors, nurses, social workers). Semi-supportive housing, Independent living. If money is the main barrier to providing homes, perhaps changing the definitions of a home; wall tents, tiny homes, yurts etc. think outside the box.

Recognizing that yes, we need affordable housing but maybe the biggest issue is how do we support those to maintain?

Having more supported housing, including managed alcohol programs

1. Vision

What does helping vulnerable people in Whitehorse look like?

Monev

Easy to find resources. e.g. free stores, shelters, SOS

Funding from Yukon Liquor Corp. and Yukon Tourism

Set up low barrier drop-in centres

Yukon Government funding for establishment of aftercare programs

Partnerships, sharing all government's money

Core funding to address homelessness

Why is funding cut when there is such a high need?

Help provide funders for funding, or where to look for funding to provide housing or keep housing open

Better government support to community mental health organizations

Supported living environment

Person centered approach. Focus on where a person is at in their healings

Connect more in the community, Outreach on off-time

Values

Caring, loving respect one another. Share a smile:)

Better use of our most valuable public resource: the outdoors

Starting young: proactive vs. reactive. Prevention vs. intervention

Building a better, open and destigmatized conversation about how it's our issue

Acceptance vs. forgiving

Increase ideas like 'community as medicine', Daniel Thera

Change society's values to mutual respect and self-healing

No man is an island. Need to work together, not in isolation

A sense of community: 15 people loving, walking, talking, eating, sleeping and building with each other.

Safe community with friends, family.

Social inclusion

Me, myself, I

No judgement

Caring for others

Say hello when you meet others

Acknowledge

Being open and receptive

Teach our children compassion

1. Vision

What does helping vulnerable people in Whitehorse look like?

<u>Values</u>	<u>Values</u>	
Communication with everyone	Look people in the eyes	
Don't judge	Less shame	
Inclusion	Taking time to say hello and chat	
Relationship building	Hopeful	
Listening to their needs	Smiling while passing by anyone	
It looks great, feels good	Listening to the needs of VPs	
People first, people connection, family friends	Don't judge and assume you know what that person is going through. Don't stereotype.	
Every person working together including the service industry. Assisting vulnerable people is everyone's business. It takes one person to help/heal a person. Everyone needs to step up.	Ignorance is the parent of fear' -Herman Melville - Moby Dick. People need to interact to be empathetic.	
Defeat NIMBYism	Connection to that which is sacred	
Women, youth, grandparents, parents, children	Ask if people need help. Be helpful and kind	
Possible	The capitalist box	
Being respectful	Liberation (from oppression)	
Inclusion; Nothing without involvement of	An ear to hear. Listening at SOS	
affected people	Move forward with humility. We don't have all the answers. Be open to surprises.	
Care		
Connection/ belonging	Stop talking about those 'vulnerable people' and start talking about US. US = healthy community.	
Collaborate	Inclusive. I feel we are still creating 'segments'. We are all family. How can we leave family on	
Compassion	the street?	
Listen, kindness	I'm going to walk along the riverfront and talk to people, say hello	
Sharing stories	Does look like pulling people out of the river as	
Taking the chance to work overtime, street-time	they go by. Should look like going up river and keep them from going in.	

1. Vision

What does helping vulnerable people in Whitehorse look like?

Values

Recognize the reasons for the vulnerability and don't judge who. All of us.

Being kind and friendly, not looking away.
Giving funding to organizations that help. Many of us have money to spare (latte/dinner out/new shirt). Not all of us have money to spare, but if we do, would we rather help end homelessness or buy a latte.

Who

Mothers, fathers, grandparents

All the First Nations organization: CYFN, Ta'an, Kwanlin Dun

Canada Games Centre supervisors

Yukon Government.

Dept of health and social services

ADS; harm reduction work, prevention and outreach

Private/public sector

Including vulnerable people in conversation

Family

Working with communities to plan in assisting with members

People with similar stories. People with resources to assist

All government resources should pool together to start up small projects

Homeless, addicted, jobless

People are supported based on individual needs

Engaged; Vulnerable folks having a voice in what happens to them

Peer mentorship models of support

Compassionate, knowledgeable (professional) people knowing factual information, taking action with integrity

Agencies acting as facilitators, not gatekeepers

1. Vision

What does helping vulnerable people in Whitehorse look like?

Who
Young adults who are confused
Front line options beyond RCMP and the ER
Paramedics
Everyone
Asking community members- Empowerment
People w/ lived experience determining goals and approaches
SOS, M-F
Organizations that have branches to meet different areas of life
Hidden functional (don't look vulnerable)
Working with the person where they are, not where we want them to be

When

Now. Models exist elsewhere such as Australia, other jurisdictions

As soon as possible, 24/7

When someone is ready

On-going help

Money to pay rent, job funding extensions: now

Long-term supports and services

Buildings within 10 years

Always

April 2016, New year (fiscal)

1. Vision

What does helping vulnerable people in Whitehorse look like?

Resources

Jackson Lake Healing Camp + aftercare

People's actions (educate)

Using trauma informed care

Contributing time and talents to groups serving them

SOS extended hours, 7 days a week

Free accessible literacy programs (financial + others)

Teaching self-healing tools, e.g. Breathe to calm down (for better decisions)

Affordable education and training

Skills development centres

Giving them legitimate escape options - even if they are a couple hours in length

Wrap around services

After-care

A safe place and similar programs

Put up more parks or a place for people to sit around

24/7 services

Help beyond 9-5

No homeless people - Crisis situations will have immediate well-known solutions

Get helping agencies in the same room regularly to share info. Co-ordinate services

A place for vulnerable men to feel comfortable

Resources

A place for people to go, a big tent would do. Distract people to help alcohol depression

Skookum Jim Friendship Centre

2. Northern Community Response

Safe Place (65 dots)	Employment Support & Education (25 dots)
A safe place, Victoria Faulkner Women's Centre and Yukon Status of Women Council, community	Free community literacy programming
kitchen	Education programming workshops
Women's shelter	Life skills development
"A Safe place"	Family support for literacy in early years (Yukon Literacy Coalition)
Social housing, supportive housing	Employment support
Have drop-in centres open for people to drop-in	
during the day for a chat, rest, snack or just a	Guiding youth with financial matters
place to go	Donations
Shelter, programming for homeless	Donating
Emergency shelter	Job and life-skills, esteem mentorship
Housing navigators, Blood Ties, Victoria Faulkner	
Women's Centre	Raising awareness about homelessness
Victoria Faulkner Women's Centre, " A safe	Life skill training
place", no barrier drop-in	Art studio
Anonymous confidential phone support every night from 7 pm - 3 am	Need drop-in supports every evening
Landlord - NGO partnerships	Workplace/ essential skills training through FNS and Yukon College
Stability	Youth Employment Centre
Dentist (needed for aged-out youth)	
Library for resources and warm place	Support the NGOs that are making a difference
A plan to develop a halfway house for women	Education on addiction. It's okay to speak your mind
Legal-aid society	

2. Northern Community Response

What is being done in Whitehorse by other sectors and groups to help vulnerable people? Who is doing this work?

Community/ Peer Support (13 dots)

Case management. Transitions, counselling

Emotional support

Keeping families together. Work with families

Living relationships

12 Step Recovery programs - AA Meetings/ NA Meetings. Government programs for youth - Blood Ties, Food Bank, BYTE, Yukonstruct, Northern Cultural Society, Skookies. - Some paid employees, some volunteers. - All community members and their big caring hearts

Individual support

Second Opinion Society Peer support, we listen, Monday to Friday

We need strong men. Men's society

Recognize that everyone has different needs.
- Sharing

Family treatment

Low consequence based approach

Person centred planning

Respect cultural differences

Strangers helping each other. Giving rides, food, making eye contact, listening

Community members joining together with other resources to do outreach in places where vulnerable people gather

More involvement required by all of us.

Every person can make a difference. Every

Community/ Peer Support (13 dots)

community person can empower

Men's Circles 5-7 every Thursday

Youth aftercare programs/transitional living unit. Youth in care need a place to go once they 'age out'.

Learn the "street codes"

Community service providers (NGOs, Govt' etc), network. Put all our heads together every two months to address issues, build bridges and work in unity and understanding

Lower our expectation of comfort

Too much tertiary, not enough primary

2. Northern Community Response

What is being done in Whitehorse by other sectors and groups to help vulnerable people? Who is doing this work?

Advocacy (8 dots)

Men's advocate office directive

One stop shop, vulnerable people commission

Keeping families together. The courts separate families

Commit to resolving homelessness

Public awareness = public willingness to be part of solution

Government needs to pull their weight

End poverty plan with core funding

D.I.A., Elijah Smith Building

Fix legal info

Case management of programs and services

There are a lot of non-profit sectors helping people, but vulnerable people often don't know about them. More info should be distributed on streets

Justice

Best action is to co-ordinate services, programs, one stop shop

Financial Support (5 dots)

24/7 buses

Support funding

2. Northern Community Response

What is being done in Whitehorse by other sectors and groups to help vulnerable people? Who is doing this work?

Food	Security	(A dota)
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Soup kitchens

Free meals for women and children, Wednesdays 12 - 1pm

Co-op kitchen, shared cooking and meals

Food housing

Traditional Ways of Knowing (3 dots)

Prayer circles, tobacco offerings

Traditional teachings

Cultural programs (spiritual and arts)

Jackson Lake Healing Camp

Have healing shelters in every community. Have walk-home attendees, Bingo or just a day to help each other

More culturally sensitive, spiritual programming with government funded programs

Encourage family intervention circles with health, RCMP, Jackson Lake Healing Centre

Spiritual gatherings and guidance

Healing through art/cultural outlets

Healthcare (2 dots)

Need more harm re-education programs

Downtown outreach clinic, nursing clinic, collaboration with KDFN, Salvation Army, YG, for professional care

"Let's keep talking", KDFN community meetings to promote community safety and well-being

Detox staff

Mental health services

Counselling

When

Weekends

Mornings for families

24 hours a day, 7 days a week

After hours support

Now

Ongoing

July of 2015

ASAP

Yesterday

Individual Learning Centre, Mon to Fri, 9-5

Women's circles at Jackson Lake Wellness Office, Weds 1-3

2. Northern Community Response

When	<u>Who</u>
Weekend Program at VFWC	Northern Cultural Expressions Society
Skookum Jim Youth Shelter, ages 17-25, 365 days a year, 4pm - 8am	Education Support Workers
	Splintered Craft
Many Rivers 9-5, Monday-Friday	A.D.S (alcohol and drug services)
<u>Who</u>	Law Society of Yukon
Paramedics	Victoria Faulkner Women's Centre
NGO's	Skookies
Government	Sally and Sisters
Yukon Family Literacy Centre	YAPC (Yukon anti-poverty council)
Brining Youth Towards Equality	Ta'an Kwach'an Council
Youth Achievement Centre	Skookum Jim Friendship Centre
Committee on Abuse in Residential Schools	Jackson Lake Healing Camp
Staff at Canada Games Centre deal with alcohol	The Creator
in change-rooms, youth at risk, drugs, youth who won't access other programs	Yukon Housing Corp.
Teegatha Oh' Zheh	FASSY (Fetal Alcohol Syndrome Society Yukon
Second Opinion Society	Carving Program
Blood Ties	Northern Women's Community of Wellness
Churches	Outreach Nurses
Salvation Army	Angel's Nest
Kaushee's Place (women's transition home)	YPLEA (Yukon Public Legal Education Association)
Yukon Distress Line	Kwanlin Dun First Nation
Health and Social Services	All leaders of the community

2. Northern Community Response

The Legion

Who	<u>Who</u>
Challenge	Teen Parent C
Many Rivers	
Movers and Shakers	
Soup Kitchen	
Second Opinion Society	
Elders	
RCMP	
Outreach Van	
Boys and Girls Club	
ILC (individual learning centre)	
Food Bank	
People with lived experience of poverty, homelessness, trauma	
Cultural Camps	
Community	
City of Whitehorse	
Large mining companies in small communities providing for life skills training and treatment	
Life Skill Development Centre	
Golden Age Society	
Yukon Civil Liberties Coalition	
Special Olympics	

2. Northern Community Response

Resources	Resources	
Legal aid	Skill development centres	
SOS is a jewel, supporting lots of people	Educational/personal support, advocate educ.	
Income tax - volunteers doing tax returns	support and cultural educ. support workers	
Wider teaching made available for "new-	Funding	
traditional" outlooks. e.g. Daniel Thera's "Community as Medicine"	"moolah"	
Shelters, assisted living, culture camps, Jackson Lake Healing Camp	Elders council, youth council, municipal council Youth funding	
Elder active Recreation Association - Seniors	Sufficient funding	
staying active physically	Co-ordination	
Lower food costs	Information sharing	
Healthcare providers - Whitehorse General Hospital, dentist, YCDC etc. But none are coordinated	After-hours support	
	Cultural consultant	
Raise minimum wage	Volunteers	
Housing support	Cultural camps	
Crisis line	Move toward restorative justice and healing.	
Affordable housing	There is no Band-Aid approach	
Detox	Donations of wild game to Elders from Yukon outfitters	
Ability to work together/ wrap around services	Community wellness court and justice wellness	
Volunteers	centre	
Women's Centres	Alcohol and drug abuse recovery programs	
Health care	People with lived experience	
Recovering people who have been there	Blood Ties supported housing is happening, how do we get more?	
Non-profits and government working together	Sense of care and community	

2. Northern Community Response

Resources	Resources
Accessible information for programs	First Nations funding support to hire educ.
Schooling	support workers, tutors etc.
Jackson Lake Wellness Office, support,	Have more Elders in community programs
counselling	Helping youth get in to sports
Free funding	Reduce 'siloing'/overlay to ensure more effective use of resources
Outreach van	Challenge, disability resource group
Halfway house	
Spiritual healing	A safe place at VFWC
Justice support services	More outreach support services
SOS -peer support, Thursday lunches. Golden Age Society - seniors activities	Support workers for health, mental, physical, spiritual education. Our health helps with our ability to help others
Affordable accommodation	Reliable, consistent and ongoing adapted
Food bank	training around suicide crisis and suicide prevention
Job references or housing	Skills development centres
First Nations justice and health outreach workers	"Witness Project" -Vancouver - Robinson Roundhome - Squamish Nation - Artists and
First and last	citizens. * Ask John Glynn-Morris*
Salvation Army	Stop cutting funds
Nobody's perfect groups	Shift the focus from the economy to supporting our people to strive and thrive
Mental health	Change attitudes
Emotional, spiritual, mental supports	People with lived experience
Follow-up care	Ask them for ideas, and how they can be
Church sponsored soup kitchens	included/contribute
Justice support services	Money needed

2. Northern Community Response

What is being done in Whitehorse by other sectors and groups to help vulnerable people? Who is doing this work?

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Support/funding to meet needs. Communicate and pool resources

SIL - supported independent living. (Healthy families Yukon)

More \$

Resources

Resources, YG and Fed. Gov. to KDFN

Commitment and caring

Job training

VFWC

"One stop shop", shelters with other services in the same place (e.g. Healthcare)

Look at models that work e.g. Winnipeg Biz, Kelowna

Winnipeg Biz is business leadership on housing homelessness

Check out Tamarack Institute's collective impact process to build collaboration

Storefront model in Kelowna that provides access to a wide variety of services. - no referral, can share info, no legal barrier

Housing first approach

Education in self-awareness, vicarious trauma

More govt. funding

Art studios

Community as whole

A Safe Place and other similar programs

Resources

Supports for youth transitioning to adulthood. Supported housing-different levels

A (voluntary) registry for vulnerable people 'could' include a consent document giving permission to share information in order for agencies in community to be able to help

More effective use of funding, collaborate rather than silo

Flexible low-barrier housing stock

Ongoing sustainable funding

Tools for health care providers, to assist VP's, to access services

Commit more money to housing

Funding for assisted living

"The community is the medicine" Dr. Darren Thira, from BC

Divert money from YG to KDFN

Sharing common grounds and community safety committee

Don't build a revolving door treatment facility

Managed detox facility where people can taper off safely

Establish more land based treatment programs

No meds, holistic

SOS holistic approach to meds

Imagine and fund better 24/7 prevention programs

2. Northern Community Response

What is being done in Whitehorse by other sectors and groups to help vulnerable people? Who is doing this work?

Resources

0.5% city tax increase=200K, to fund a coordinating body i.e. ensure that resources are coordinated

We need to allow and make case consultation happen, to encourage collaboration

Use already existing organizations and increase their funding so they can increase and augment they support they offer

Wrap around services, Hub model (Dale McPhee), more service collaboration

Education learning centres to meet the needs for change

3. Helpful Solutions

What new ideas can be implemented to improve the lives of vulnerable people? Who would implement the idea and what resources are required?

Supportive Housing and Service (63 dots)

Continuum support for housing - a lot - a little over years.

Safe/secure housing

Housing shelter - safe, accessible. Male/female supported - support services collocated

Lower age for Senior's Housing for vulnerable people to 52 or 55 to give access to housing to more people in our community. This has been down in Downtown eastside.

More low cost housing for single people.

Turning the old Food Fair/Super Value into a homeless shelter, group kitchen, needle exchange, hostel - it's big, has food services, a bakery, room for beds, an office, it's in the 'core' easily accessible to VP and street people.

More suitable housing

More shelters. Collision of organization and governments

Halfway house for women. Who - Elizabeth Fry need will and small house and staff. Could be shared

Assisted living

Different types of shelters. - allow drinking, men/women, support services on site

More shelters

Supportive housing

Halfway house. Transitional home of healing for women

Housing

Supportive Housing and Service (63 dots)

halfway house for women

Housing first approach to homelessness

Second stage housing (aftercare)

Housing outreach coordinator (BC). Ask wellness Kamloops. Transitional House

All 14 communities and chiefs get together and build one big house so that the homeless won't be living on the streets

Housing supported. "housing first philosophy"

Make Housing a human right for all in Yukon land.

Multiple services supporter and housing.

A housing navigator that helps tenant/landlord issue. 24 hrs/day = no evictions

Building capacity in the community as far as having staff available to help in clinics, group homes, outreach, etc. Specifically in areas of mental health and addictions.

Housing but in the city

Listening: people will tell you what they need. Food - Shelter - Clothing

laundry, clothing, blankets, as much as needed, storage with locks etc. for these items

Supported housing (not emergency shelter)

Day programs

3. Helpful Solutions

What new ideas can be implemented to improve the lives of vulnerable people? Who would implement the idea and what resources are required?

24/7 Support Services (30 dots)

24/7 services available for people in need

Promote Blood Ties program, which acts as an intermediary for hard to house people and landlords to home owners with rental units in Whitehorse

Better aftercare to minimize relapses

Second stage youth housing

Hire/appoint advocates who can reach out and support each homeless person to find resources and navigate their needs.

More outreach "friendly visitors" "street support" "24/7" " 24 hour phone line"

Public phones. Maintain and keep operational

Collection service for old but functional cell phones which can be distributed to homeless with chargers so even though the cells don't have service plan the emergency 911 still works

Voicemail box for people who do not have phones

Places to be during the day when booted out of the shelter

Street level response not police focused

Community safety officer – Kwanlin Dun FN, Communities to help citizens. Call ambulance -RCMP-Youth at risk-safe house

Safe place to go after hours

Low barrier access to 24/7 crisis support divert people in need instead of criminalizing them, make a place that is safe

24/7 Support Services (30 dots)

One stop shop approach for people involved in the justice system or who are street involved

3. Helpful Solutions

What new ideas can be implemented to improve the lives of vulnerable people? Who would implement the idea and what resources are required?

Youth Programs (27 dots)

Sponsored programs for youth to train as lifeguards. Activity monitors, front line staff working with youth at Canada Games Centre

Partnership with CGC to provided preventable resources for vulnerable youth

Sponsor programs for youth to train as lifeguards, Activity monitors, front line staff working w/ youth at Canada Games Centre

Summer camps to nurture appreciation for our land

One on one coaching mentoring 24/7, either over the phone or in person in a safe and healthy environment

Safe rides home for youth

Provide support areas where youth who are at risk of joining the vulnerable pop.

Stop the cycle w/ next generation of youth Partnership with CGC, safe rides home, access to medical advice, sexual health programs, access to healthy meals at CGC, hot meal programs,

Mental Health/Health Care (27 dots)

Early detection and programs for underlying mental illness issues

Accessible medical care. Accessible health care.

More options for vulnerable persons other than jail - mental health assistance - addiction assistance.

Collaborative approach involving the vulnerable population

Mental health crisis centre

There's value in combining movement with individual and group support. Have walking support (movement)

24 hour crisis shelter. Help people calm down and stabilize without going to hospital or jail. Short-term - few hours - or few weeks.

Program to help people manage underlying mental illness

Health care - accessible/non judgemental

Acknowledge and develop programming to help people heal of unresolved trauma e.g. residential school and intergenerational

Mental health outreach - shared staffing model - attend health clinic at Salvation Army - attend Victoria Faulkner Women's Centre: safe place, lunch: regular drop in hours

3. Helpful Solutions

What new ideas can be implemented to improve the lives of vulnerable people? Who would implement the idea and what resources are required?

Drug & Alcohol Programs (23 dots)

Managed alcohol programs

Managed alcohol program - Kwanlin Dun FN - need will and some resources

A place for families to stay together and live. Receive treatment for their needs at the same time

ADS community addiction programs

Wet shelter/alcohol management programs

New legislation to decriminalize drunkenness

Managed alcohol program

Harm reduction modules

Decriminalize addiction

Multiple organization branch's support for different areas of a vulnerable person's life (challenge)

More options for treatment

Engage city business leaders in being part of solution

Managed alcohol zero barrier housing

Downtown sobering centre

More options beyond 28 day program. Comprehensive addiction strategy

"Scan the 98" - Deal with drug dealing specifically crack at 98 Hotel - affected so many people, youth too.

<u>Cultural Alternative Holistic Approaches</u> (18 dots)

Medicine wheel. Spirituality, Elders, Connection, Land base

Validate and listen to them. Honour them and nourish their gifts/skills. Include them. Ask them

Teach self-healing. e.g. breath work to everyone - caregivers and vulnerable people

Health care

Traditional ceremonies/practices

Re-learn traditional teaching about 2-spirited people

3. Helpful Solutions

What new ideas can be implemented to improve the lives of vulnerable people? Who would implement the idea and what resources are required?

Family Programs (7 dots)

Compassion

Non Judgemental

- 1- A home
- 2- A job
- 3- a Friend

Programming to inspire and take people away (if only for an hour) from their circumstances to safe places with actions and activities

Kwanlin Dun FN foster homes

Healing centres for women and their children

Child abuse prevention model w/o fear of child apprehension

Healthy families strength based and empowerment w/o fear of child apprehension

Supported/relevant family literacy groups and activities all ages, in community, no barriers

Care center for minors on Kwanlin Dun FN and parental access. Transitional housing for families (w. Support)

Alternative to foster care on reserve

Training Education Awareness (7 dots)

Education to service providers

Humanity Training for Salvation Army Staff

Empower the vulnerable by including them in the planning and collaboration

Build Capacity - more trained providers

Allow/ encourage opportunities to create

Awareness and orientations for people in the community- landlords(support), Public (\$\$)

Help people set up bank accounts

Listening and understanding

Maybe not always looking for new ideas but looking elsewhere to see what ideas have worked/successful to improve the lives of vulnerable. This usually means a huge shift in programming and funding and we as a community have to be ready and willing to make a big change.

Financial literacy (budgets)

Get rid of stigma that people of vulnerability are not smart because they are smart

City and Yukon Govt (and relevant Federal) Cultural awareness training for new and all employees

Life Skills

First Nation priority employment board

Schools mental health social program

Consult and discuss with the "vulnerable

3. Helpful Solutions

What new ideas can be implemented to improve the lives of vulnerable people? Who would implement the idea and what resources are required?

Training Education Awareness (7 dots)

people" their needs, engage and listen

Food Security (7 dots)

Funding from YTG

Giving people tools to help themselves in community kitchens

More food at Food Bank. Nutritious food.

Living wage and food bank for food insecurity

Food Security - expand availability of food

Partner with AG branch and AG association to find land leases and grow food.

Community gardens to promote food security connect with land etc.

Salvation Army drop-in and lunch open weekends

Policy/Programs Partnerships (6 dots)

Develop strategy/ Plan of action

Tax the churches

Reduce mental health wait list. Mental health strategy

Less funding limitation for on-going programs that address core issues

Overcome 'privacy issues' by developing protocols to share information

Assessing real needs that commit resources

Policy/Programs Partnerships (6 dots)

Decrease cost of living for low-income workers, so they don't become homeless. Implement so wages are equal for all not just immigrants

Form a board of experts to work on and improve Jackson Lake Healing camp including funding and after care. The board will also work together to initiate and ensure change for the vulnerable.

More - Volunteer work programs to gain skills/feel valued.

Changes to ATIPP Legislation to allow for easier information shared and collaborate in case management

Beaton/Allan - implement

A collaboration plan so agencies work together and provide resources collectively versus working in silos

Stop using APU (Arrest Processing Unit) for people who are not criminals

Divert government's share of taxation revenues for sales of liquor, tobacco etc. - into housing!

City sponsored membership/drop in passes - partnerships

Rethink/rework the city transit policy of 'no intoxicated people on the bus' to promote inclusion and respect and caring

Collaborative projects between multiple NGO's

Read and implement studies and reports competing on acutely intoxicated persons; managed alcohol programs - providing safe place until ready to change

3. Helpful Solutions

What new ideas can be implemented to improve the lives of vulnerable people? Who would implement the idea and what resources are required?

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All our MLA's

Partnerships, NGO's and government

We need to learn to love the unlovely

Place for Drop-in, Provide food, beverage, tea, coffee

People with lived experience of homelessness, poverty, trauma

Having safe people to talk to at these locations

Outreach locations: Skookum Jim Friendship Centre, Salvation Army, Kwanlin Dun FN, Blood Ties, Food Bank, Angel's Nest

A safe place @ Victoria Faulkner Women's Centre (low barrier, weekend, evening drop-in)

More bus tickets for NGOs

Clubhouse Model is successful in other jurisdictions – staffed by peer support, SW, RN

VFWC

Transition/gaps in services

<u>When</u>

Before summer ends and the cold weather comes

NOW

High risk times, Evening and weekends

24/7, All year, on holidays

Before winter, extreme cold

After hours

Weekends

Resources

Very few to draft the land. More to implement it. Next we need the plans to do it. (other places like Scotland have done it).

School, parents, community resources

Church community could be challenged to open their meeting spaces, eg. Basement meeting rooms. On a rotational but dependable schedule

Empower

Sponsored bus passes, City of Whitehorse

Kwanlin Dun FN – City of Whitehorse - Yukon Government - Ta'an Kwach'an - Many Rivers

Trained Professionals

Elijah Smith - best place to be

Festivals/ Tournaments

3. Helpful Solutions

What new ideas can be implemented to improve the lives of vulnerable people? Who would implement the idea and what resources are required?

Resources

Everyone! We need to work together, it takes a community

Skookum Jim Friendship Centre

Second Opinion Society, Victoria Faulkner's, Kaushee's

Have one significant person that a vulnerable person can contact anytime, all the time

Police (by-law)

Nurses, Public, First Nation Governments

Yukon Electrical Company

Paramedics

RCMP

Yukon First Nations

Need quiet, safe places, in and outside of home

If there is a problem with tourist safety and well-being; then use money from YG Tourism

YG Liquor Corporation; Use money from liquor sales - for housing for people with addictions

Safe homes

Safe places to go at any time

Street lights

Funding for shelters and workers

4. Government Response

Inter Gov't/ Agency Communication (48 dots)	Inter Gov't/ Agency Communication (48 dots)
Take profits from the sale of alcohol and put at least 1/2 of it into social programs	Create a coalition to work on this - including homeless people
Create a space for on-going dialogue- once a month with all stake-holders	Co-ordinate and communicate between levels of gov't, businesses, landlords. Educate them so they
Over-arching connection, cross-government cohesive plan with team to implement	understand it's a community responsibility
Work together, share resources. Create a board of	Collaboration between government depts, working with same population
experts in the field Siloed government depts, must work together, be smarter	Sharing information amongst gov't services to avoid constant re-application by applicants for different services
Make sure all government depts work together! Better co-ordination of funding sources	Agencies often get caught up determining who gets help rather than how to help the person in front of them
Better communication between partners/organizations	Develop integrated plan and implement coordinated effort
Sliding-scale admission to community services	Info on community services - not coordinated
Working together	Downtown Outreach Clinic: collaborative clinic w/Kwanlin Dun, Salvation Army and Yukon Govt
Partner w/ City to develop wellness/fitness access to individuals on the street, for healing/continued healing	Home Care works because: Nurse @ the location of where people are. Could do better: location that supports confidentiality and easy access, broader range of services (ex. Housing, physio),
Make sure all gov't levels know what other resources are available and can access them	frequency of clinic, storefront type of clinic setting that doesn't need a referral
Federal programs need to be locally supported	Need to work together on community plan
	We need political leadership to ensure open collaboration
Work across departments and with communities. Avoid silos	Municipal inclusion strategies
More partnerships with City of Whitehorse regarding youth resources	Collaboration between gov't and First Nations
Partnerships with Jackson Lake	Partnership and funding, so NGF can do their work to help

4. Government Response

What municipal, territorial, and First Nation government programs are in place to help people? Are they useful? Why or why not? How can we do this better?

Inter Gov't/ Agency Communication (48 dots)

More youth programming - funding partnership needed.

All the gov't agencies are so focused on their own turf, they don't communicate with each other. They are siloed. Disastrous cost, disastrous result

How do we make sure all gov'ts/departments play together in the sand box?

Housing (41 dots)

A halfway house for women

Support for women leaving Jail

Making sure that people from communities leaving corrections are taken home

Need a 'wet shelter' with supports right here

Youth shelter, but too hard to find affordable housing for youth

Managed alcohol, zero barrier housing

There is a halfway house for men, but there is nothing to support marginalized women involved in justice system, this is a gap

Could the City provide a lot where homeless folks could have wall tents or tiny houses?

More low-income housing

Housing provided for work services

Programs to maintain seniors' and elders independence and security

Supportive housing

Housing first!

Assisted living in a home

More funding to build supported living environments

Increase the SA amounts for rent/utilities for singles

Full (mandatory) accessibility housing/businesses

Low-income housing - but waiting list is too long

4. Government Response

What municipal, territorial, and First Nation government programs are in place to help people? Are they useful? Why or why not? How can we do this better?

A tiny house community to invest in people getting back on their feet with supports on site

More funding towards preventative measures (housing)

Need shelter for youth in limbo

Housing options, choices

All gov't provide housing, why turned down?

YG: release your housing funding for more social housing for homeless, low/middle income families

Invest in a "Proctor Home Model" where parents affected by FASD can be appropriately supported in raising their own children

Housing for women leaving Jail

Resource heavy but lack of financial supports that work to address poverty like affordable housing

Work to live programs

Put a cap on Yukon housing rates, that system keeps at-risk families teetering on the poverty line

Youth will end up in group homes. More group homes are not the answer

Life Skills (32 dots)

Need FN language and support

Parenting skills and training

Short term plans such as skills development centre that substitutes for long-term solutions

Offer free education

Employ abilities program

4. Government Response

What municipal, territorial, and First Nation government programs are in place to help people? Are they useful? Why or why not? How can we do this better?

Traditional Healing Centre (18 dots)

Need to focus on healing to root causes, unresolved trauma. Will help resolve the symptoms

Each First Nation needs to look after their own members

KDFN health centre

Culture camps

Traditional programs, they are not working because they are not traditional

Traditional programs need to be given by traditional people

Create a center where people can get help with different matters to offer a more holistic approach. This center would do more than just give phone numbers, it would actually help with financial, legal, medical matters

Youth treatment and family center out of city limits. For youth that are already in the justice system as well as vulnerable youth that are on the verge of being in the system. Need to stop sending youth out of territory for treatment

More/better, holistic and culturally-sensitive programming at detox

Culturally relevant and significant services

ADS missing cultural component and collaboration with FW's

Counselling + Programs (12 dots)

More preventative programs are needed to address problems before the police or courts are involved

Many of the programs are only available during specified hours. We need to create programs that are available to VPs at any time

Long-term after care

SOS, more funding and we could open 7 days a week, with longer hours

Need more programs in jail so there is real rehab and after-care when people get out. -Housing. Cost saving for police

Salvation army drop-in and lunch open on weekends

Jackson Lake Healing Camps, after care

Programs need to be more nimble and flexible. More flexible and responsive mandates

Increase supports during "change ready" moments; ex. At hospital after ADS treatment, most crisis situations

Managed alcohol programs and housing

After-hours support

Harm reduction help w/o restrictions

Walk n' Talk counselling "on the spot"

More after-care outreach like Kwanlin Dun FN

More accessible available mental health services

Wet shelter for chronic street involved persons

4. Government Response

What municipal, territorial, and First Nation government programs are in place to help people? Are they useful? Why or why not? How can we do this better?

Counselling + Programs (12 dots)	Counselling + Programs (12 dots)
Expanded outreach hours	Education and training programs for staff (COW funding)
Longer-term shelter	
The upcoming facility to 'house and treat' persons w/ addictions is a revolving door to support jobs for gov't workers	Second Opinion Society Need family support, safe place with counselling, Encourage 'a possible turn-around'
Prevention and support and after-care is the only viable solution to the addictions issue	Youth aftercare and supported living
It's up to gov't to have respect and dignity for Vulnerable People. Programs are useful but they need to help people help themselves - give them a hand up, not a hand out. Dry out houses, wet houses, recovery house (tiny house) program,	Increase in social assistance benefits, \$400 not enough to live on
	Trained and skilled intervention worker for salvation army
community gardens, cook spots, water spots.	Support for families
Need managed alcohol program to be part of supported hours	Literacy
Need more rural-urban transition support, K-12, living space, Post-secondary	Need to be available afterhours and on weekends
More resources brought into identified areas for prevention for youth	Need more training/education programs to feel valued/challenged
Select a group and facilitator to formulate a plan	Client-centered, centralized/integrated care
	Victim services
Social housing with supports	Weekend places to rest, when others are closed
More shelters	
CPNP (prenatal health support), drop-in programs (not registered or pre-arranged for all areas), with clear, reasonable assessment	Food, social assistance above poverty line & low barrier services
	Training for churches to understand behaviour
We need lower-barrier services. Sobriety need not be a prerequisite to service and support	Need comprehensive (not skeleton day/week) opiate substitution therapy with full supports
Support financial literacy for independence	Care and service for vulnerable is 24/7

Assistance not based on income

4. Government Response

Counselling + Programs (12 dots)	<u>Other</u>
Jackson Lake needs resources to include youth program	Technology based programs/apps for phones/computers
Appropriately fund foster care families so that more will come forward	Have a project in place for service computers to evaluate. Have input into services
Programs at Jail - growing and expanding	Create websites for compiling programs
	Stop using criminal justice system to deal with alcohol/drug over-use
Social Awareness Programs (8 dots) Involve community	Public transit, affordable, evening busses, accessible
Be more open and receptive to different opinions	Create internet technology based information, intuitive to persons in vulnerable sectors, make
Need regular community meetings like this to keep momentum (at least 1/yr)	available NIHB improvements
Resilience/ community	
Educate and show film	Who
We can do better by welcoming people as well as servicing them	Detox staff
Vulnerability does not equate to addictions	Men and women's circle, #21 McCrimmon Cr
Personal Belief: gov't should fund as freely as possible but should step out of service delivery if they cannot remove their own judgements	Healthy Families Yukon
	Prevention and treatment services
	Emergency Medical Services: (paramedics underutilized) as a point of referral
	Best outcomes so far= programs presented by C. Sims = doc, van, KDFN
	Salvation Army does a great job
	Include businesses. They have good ideas, for social inclusion/ positive reinforcement

4. Government Response

<u>Who</u>	When
People who are genuinely concerned about making a difference	Now
Yukon Housing Corp	Right now
RCMP,	ASAP
Internal organization discussion, City of Whitehorse	Today
NGO's	Honour different timelines for change
Private Contractors	Changes now for long-term success
Health Canada (funder)	
Both FN (Kwanlin Dun FN, Ta'an) working collaboratively on their share and traditional territory	Resources Federal Programs -Service Canada, Aboriginal Skills and Employment Training Strategy (ACETS), Skills
Social assistance	and partnership fund (SPF), New Horizons for seniors program, AANDC(income assistance), Health
Kwanlin Dun FN: health center, outreach, Elders support, Youth Support, Emergency support. YG and NGO stakeholders, all above need: regular meetings, long-term, short-term, measurable	Canada, Non-insured health benefits, Indian Residential School Program, dental, Skills link, Career Focus, Opportunity Fund, Citizen Services (DAS, Pension, EI)
goals Jackson Wellness team, Kwanlin Dun FN Justice,	Need to allow workers to do their work by creating policies, rules and regulations, which allow them to
Community justice programs, NGO's	talk and collaborate with all the stake-holders
Mental health services	Second Opinion Society, Increased drop-in hours
Angel's Nest	Early childhood support and development
	Blood Ties has a program where they (the VPs) are the renter and they sublet to hard to house people, providing them support. I love this idea and am thankful for the funds to keep it
	Gov't should fund prevention programs everywhere

4. Government Response

Resources	Resources
Cell phones	Detox, social workers and staff
ADS prevention services	Jail - too many people in remand, could be in community
Invest money towards social programs rather than appealing court decisions	Downtown outreach clinic
Showers	City: Transit, Recreation Programs
Outpatient treatment	Yukon Housing; not enough, barriers to applications
Skookum Jim's: many different programs for different ages and needs, accessible	Bus Fare
Kwanlin Dun FN Wellness Centre & Jackson Lake	Kaushee's Place
Program; many services in one location, removes barriers to service, secure long-term funding to	Affordable Housing
expand and maintain CAT Counselling, travels to communities, tries to be accessible, could involve families more, could use more resources to serve youth, children and families who are more vulnerable, could be more collaborative with other services but maintain	Offender supervision and services; terrible programming
	Residential Youth treatment services
	Jackson Lake
confidentiality	Quit Path smoking cessation
Youth Restorative Justice (Ta'an): emphasis on repair and restoring harmony, bringing youth back in to community, connection, belonging and honour	Outreach van
	More places for vulnerable people to go after hrs and on weekends
Food, showers etc. Safe place to stay. 24/7 support/ outreach	Mother Goose program
Rural community gov'ts need to get on-side	Healthy moms, healthy babies
	Supported independent living program: H+SS
Challenge Disability Resource Group	Council of Yukon FN
Need to develop a place where we can gather the homeless in a camp for a whole summer, to learn about; self-care, to love, life skills etc.	Fill in gaps within housing continuum
Healthy Families Yukon	Drop-in counselling (Many Rivers)
ricultity fulfillies fulcon	Soup Kitchen

4. Government Response

Resources	Resources
Mental Health Support Services	Properly staffed facility. Like Jackson Lake but very specific to youth only
Low-literacy accessible information	, ·
Salvation Army; shelter/centre	Resources to build + support assisted living
Funding for shelters	Be more realistic about how much NGO's do and fund them better
Change policies to align with needs	YG: funding for SOS organization, mental health
Children's advocate - voice to young people	focus, alternative medical ideas
Mental health resources: housing, intervention, on-going guaranteed income	courts are good but they need more resources permanently attached to help people
Work programs to get off of social assistance	YG can provide funding for a 'create work program'
Table/task force to bring partners together to enable solutions	for those who are sobering up and starting their healing
More resources for healing camp aftercare: case management	Bring back City summer camp to Chadburn Lake but run with KDFN and have FN and non-FN kids interacting. Be outside, share, learn and break down
Less funding on new highways, don't cut NGO funding	prejudices at early age. Youth are the future
	A safe place at Victoria Faulkner Womens Centre
There are existing resources; however they are somewhat autonomous from each other. We need to connect our resources	Liquor Corp., alcohol taxes to fund supportive housing for addicts
Options for independence	A holistic approach to provisioning resources does not exist; how to coordinate?
Medically supported detox	Our voices
Youth Achievement Centre	Great program: Jackson Lake. Expand to have a
Outreach van	family program
Youth Centre to help our children, positive place	Gov't should stop the double sword of addiction treatment
People commitment creativity (not bureaucracy)	BYTE- great resource center
	ADS tax services

4. Government Response

What municipal, territorial, and First Nation government programs are in place to help people? Are they useful? Why or why not? How can we do this better?

Resources

Support for families affected by mental health addiction

Laundry

Individual Learning Centre

Taking the big step + shifting the 'pots' of money more collaboratively

Places to gather- fire pit, shelter from rain, at selected sites along the river

5. Locations

What locations in the city attract vulnerable people? How can we improve safety for them, other citizens, and visitors?

Housing (19 dots)

Homeless need housing but so do working poor. They are vulnerable and often \$40 away from being evicted. We need safe/affordable housing for everyone

Zero-barrier supported housing

Housing with supports would decrease numbers on street

Focus on society's most vulnerable and put core funding in for housing for all

Top-down and bottom-up response to housing

Accessible housing

Harm reduction strategies: housing that provides safe place and recognizes that people have substance use. May not change

Assisted living: 24/7 support

More affordable housing but being careful to not "ghetto-ize" the population. (Blood Ties' tiny house is a good model

24 Hour Services (11 dots)

More support services that offer support 24/7

Safe place(s) to be after hours, that is not a bar

Evening and weekends, everything closes at 5pm

Crisis place to talk

Use school as 'community' facilities e.g. Open after hours

Need more drop-ins for longer hours

Gathering Spaces (7 dots)

Safe locations for children/youth in community and neighborhood. (block parent? Community watch?)

Locations that provide: warmth, relationships, food, fulfillment, rest, safety, personal support and learning

Establish 'authorized' fire pits with seating at 2 or 3 locations that are already used along the river

Create a place for people to do productive, healthy activities

Safe, social places for people to interact, have coffee etc.

Communal facility/ lots of people/ socialize/ resources

Low barrier drop-in and housing

More funding for non-profits, where people gather.

Safe drop-in for children and caregivers. More hours

Low barrier detox shelter

Sobering centre

Low barrier socialization spots

Provide a downtown building (the empty grocery store beside the liquor store) where people who are drinking/drunk can be: inside, warm and safe w/ some social counselling and health support

More dry events, dances, dinners, socials

5. Locations

What locations in the city attract vulnerable people? How can we improve safety for them, other citizens, and visitors?

Gathering Spaces (7 dots)

Need a place for youth to gather safely in downtown Whitehorse

First Nations club, PC doesn't have it

Shelters (3 dots)

Homeless shelter for women of all ages and situations (as opposed to just fleeing violence)

Find the resources to open "Angel's Nest" fully, so youth have a safe place to go at night

Formal training for shelter workers. Ex. Sensitivity training, communication skills

More funding for VFWC

Provide more shelters, outreach workers to frequented places

ARC for women

Safe places to be in winter when shelters are closed. What about church basements?

Harm Reduction (3 dots)

safe place, home-like, listeners

They need to know about harm reduction, buddy system

Educate on harmful effects of substances

Detox and aftercare

Attitudes + Education (3 dots)

Need more public support-less judgement, more empathy

Attitudes + Education (3 dots)

Coordinate our efforts to catch everyone

Truly see people and connect with them. No judgement

Stop saying 'us' and 'them'

Up safety by downing barriers to help. Help available 24/7. Registry and information sharing for vulnerable people

Up to 20% of the population is dyslexic. Many severe. Why has our department of education dropped the kind of reading programs needed?

Let's have a public convention about what "safety" means to people

Have we asked the vulnerable people?

Challenge few and model community by interacting with all people in our community

5. Locations

What locations in the city attract vulnerable people? How can we improve safety for them, other citizens, and visitors?

Outreach (2 dots)

Outreach workers- to be able to move around and access some of these areas

Outreach/support workers located in high risk downtown locations to support/liaison w/ youth

Outreach staff to meet folks where they are at

More outreach workers

"Safe walk" service and public phones

Peer models of outreach and support

Community based outreach that visits areas where vulnerable people gather

Lower escarpment outreach

Transport (2 dots)

Looking for change \$ for bus? access to supply on bus route

Safe transport for youth

Free rides, more busses

Safe drive home for locals

Public Buildings (1 dot)

Place to belong - access to food, Wi-Fi connection, safe and warm at CGC. Bus route. Place to hide

Downtown Lighting + Monitoring

Lower escarpment lighting and monitoring and outreach

River trail, more monitoring, more access

Designated patrol on River trail, 6th ave trail. Talk to tourists, bus drivers and vulnerable people. More education for RCMP, SP constables

Downtown streets/alleys. After dark, more lighting, especially during the dark months

Sufficient staffing to monitor public buildings

Lower escarpment parks: more lighting

5. Locations

What locations in the city attract vulnerable people? How can we improve safety for them, other citizens, and visitors?

Policing/ Monitoring

Mental health workers accompanying RCMP

Police bike patrols

More By-law presence

RCMP walking to beat - downtown

Increased security. - lighting, surveillance, security/monitor public locations, designated areas of help

24/7

Implement a Yukon FN police force - include FN people at all levels

Provide options other than jail. -mental health help, addictions assistance

98 Hotel and 202 - scan the vulture drug dealers (crack) outside

Perhaps not 'police' but trained walking people or teams to visit the places where people naturally gather, to offer resources and ensure the safety of all. We are a small city. It is possible for us to become a leader in supporting people.

Recognize that people need public spaces that offer warmth and safety

Health and Wellness

Up social workers and First Nations Liaisons at Whitehorse General Hospital to help when folks are in crisis/ready to change

Partnerships and access to resources at CGC. - partnerships to provide youth with healthy meals on a regular basis at CGC. - partnerships to provide access to medical advice (RN) at CGC

Comprehensive response that is not police. Someone (organization) to call when seeing someone in need. - How to intervene in risky behaviour?

Services for after-care - follow-up

5. Locations

What locations in the city attract vulnerable people? How can we improve safety for them, other citizens, and visitors?

Hidden Homelessness

Couch surfing

Housing in exchange for....

High risk 'beacons'

Hostels

Adult VPs tend to hang out along the river bank. Youth VPs tend to hide out near the clay cliffs

Areas of seclusion near available sources of alcohol or where drugs can be bought/sold

Fast food restaurants - My teens work in them, so I know first hand

Comfort zone - own home

Have heard of people living in outdoor sheds and vehicles

Don't forget those who are isolated. Many more of those? Create a Registry?

Large Gathering Areas

Canada Games Centre

Porter Creek Mall

Parking lot at downtown grocery stores

Skookum Jim Friendship centre

Yukon College (night)

Kwanlin Dun village and trails

Takhini Trailer Park and Northland. b/c sometimes it's 'affordable' for the working poor populations

Let people know who live here and who are visiting that street people are harmless

Lack of education. We are feeling scared of the wrong people

5. Locations

What locations in the city attract vulnerable people? How can we improve safety for them, other citizens, and visitors?

Downtown Locations	<u>1</u>
Liquor store	F
Parks	1
River trail	S
Front St.	ı
Alleyways	a k
Elijah Smith Building	C
Under wharf	
Salvation army	
98	
Food Bank	
Bus stops, especially ones with shelters and near the liquor store (on 2nd ave)	
Hotels	
The hospital (ER)	
Victoria Faulkner	
Superstore parking lot	
Just outside the KDCC lot	
Public library	
Sally's sisters program	
Downtown door way entrances	
Social assistance office	
Timmies	
Chilkoot Hotel	

Downtown Locations

Riverview hotel

Traditional use of river for generations

Secluded, private access

Individuals isolate themselves if not felt to be accepted either because of situation or behaviour. Lack of access to emergency services or ability to call