

2014 Handy Bus Statistics

	Jan.	Feb.	March	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
Unaccom Trip Request(denial)	1	2	2	2	3	1	1	2	1	3	2	1
Refusal by client	0	0	1	0	0	0	2	1	1	2	4	3
Advanced cancellations	61	45	69	34	43	29	31	69	53	68	49	43
Short notice trips	8	6	4	2	4	2	5	7	7	0	5	0
Late(Same Day) cancellations	9	31	18	12	12	11	12	27	15	10	28	13
Valid reason cancellations	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	0	4
No show	9	22	34	30	15	16	28	26	39	9	18	4
24 Hour Notice Trips	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	31	69	67	18
24 Hour Trip Cancellation	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	49	63	28	11
Ridership	574	514	561	575	647	593	507	570	560	710	672	717