

2015 Handy Bus Statistics

| | Jan. | Feb. | March | April | May | June | July | Aug. | Sept. | Oct. | Nov. | Dec. |
|------------------------------|------|------|-------|-------|-----|------|------|------|-------|------|------|------|
| Unacc. Trip Request (denial) | 3 | 3 | 0 | 0 | 3 | 3 | 3 | 1 | 2 | 3 | 0 | 3 |
| Refusal by client | 0 | 0 | 0 | 0 | 3 | 3 | 2 | 4 | 0 | 4 | 1 | 3 |
| Advanced cancellations | 99 | 67 | 66 | 31 | 50 | 33 | 52 | 41 | 26 | 23 | 56 | 60 |
| Short notice trips | 6 | 8 | 0 | 1 | 13 | 0 | 4 | 3 | 5 | 20 | 2 | |
| Same Day cancellations | 9 | 11 | 33 | 20 | 13 | 11 | 14 | 25 | 18 | 35 | 32 | 21 |
| Valid reason cancellations | 3 | 5 | 0 | 0 | 8 | 6 | 4 | 3 | 7 | 0 | 3 | 14 |
| No show | 5 | 7 | 3 | 0 | 13 | 5 | 8 | 6 | 15 | 4 | 9 | 9 |
| Cancelled at Door | | | | | | | | | | | | 28 |
| Late Cancellation | 27 | 27 | 30 | 25 | 40 | 42 | 17 | 10 | 11 | 6 | 3 | 7 |
| Ridership (Trips) | 511 | 520 | 587 | 602 | 597 | 596 | 516 | 493 | 612 | 630 | 537 | 520 |