whitehorse.ca/play

Your online access to Parks and Recreation Services!

How to withdraw from a program

STEP 1

- Visit whitehorse.ca/play
- Click on 'My Play Account' and login to your account

STEP 2

- Click on 'My Info' at top of page
- Choose the family member you want to withdraw
- Scroll down and open up 'Schedules'

STEP 3

- Click on 'Switch to List View'
- Find the Course you want to withdraw from, click 'Action' and choose withdraw
- Follow the withdrawl steps





Please note: our system runs best with the most recent version of Google Chrome.

Don't have a login? Signup	1
Login to your account	
Email	
2	
Password	
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Forget your password?	
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Step3

Refunds and Withdrawals FAQ:

- 1. All courses are non refundable within 7 days of course start date.
- Courses withdrawn prior to 7 days are subject to a \$30.00 withdrawal fee.
- 3. If the program fee is less than \$30, only the program fee is charged and no balance is refunded

NEED HELP?

For more information, please call 867-668-8360 or visit us in person at the Canada Games Centre.