

whitehorse.ca/play

Your online access to Parks and Recreation Services!



How to withdraw from a program

STEP 1

- Visit whitehorse.ca/play
- Click on **'My Play Account'** and login to your account

STEP 2

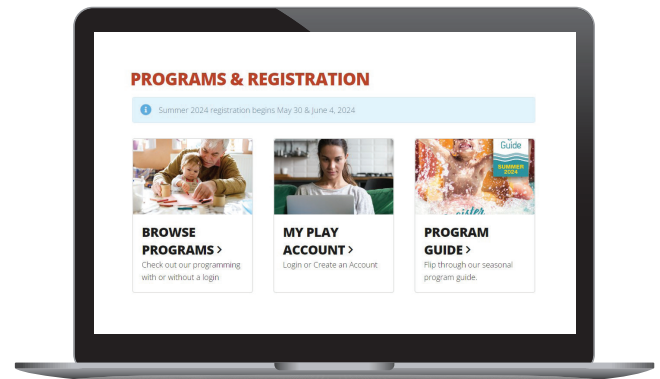
- Click on **'My Info'** at top of page
- Choose the family member you want to withdraw
- Scroll down and open up **'Schedules'**

STEP 3

- Click on **'Switch to List View'**
- Find the Course you want to withdraw from, click **'Action'** and choose withdraw
- Follow the withdrawal steps



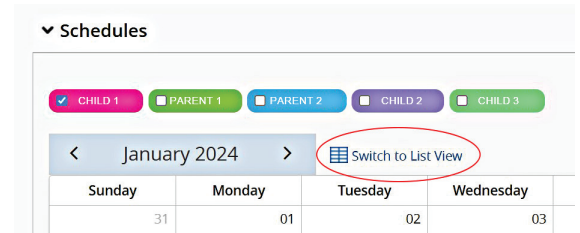
Please note: our system runs best with the most recent version of Google Chrome.



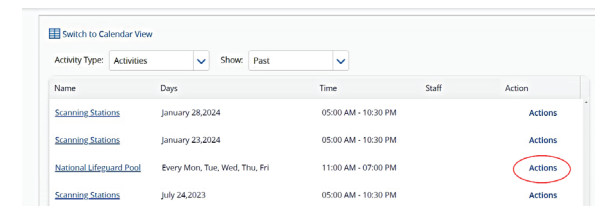
Step 1

Refunds and Withdrawals FAQ:

1. Courses withdrawn prior to 7 days are subject to a \$30.00 withdrawal fee.
2. All courses are non-refundable within 7 days of course start date.
3. All courses less than \$30 are non-refundable.



Step 2



Step 3



NEED HELP?

For more information, please call 867-668-8360 or visit us in person at the Canada Games Centre.