

# whitehorse.ca/play

Your online access to Parks and Recreation Services!

## Lottery Registration

### STEP 1

- Visit [whitehorse.ca/play](http://whitehorse.ca/play)
- Click on **'Browse Program'** (takes you to new software page)

### STEP 2 - Select an Activity

- Search for a program by **Date Range, Day of Week, Keyword, Service** or **Age**

### STEP 3 - Register into a Lottery

- Find the course you want to register in and click **'Lottery'**
- Sign into your account and follow the prompts until you see the **'Thank you' screen**

*You have successfully entered the Lottery!*

### How do I know which lotteries I've entered?

Click on 'My Info' at the top of the page

Choose your family member

Scroll down and open up 'LotteryAttendance'

### STEP 4 - Receive an email

- Once the lotteries have run, you will receive an email from 'recreation@whitehorse.ca' titled **'Pending Confirmation Details'** or **'You Have Been Added To a Waitlist'**

### STEP 5 - Secure your spot

- If you received an email titled **'Pending Confirmation Details'**, you must confirm and pay for your spot within 24 hours of receiving your email or you will automatically be withdrawn.
- Payment can be made online, in person or by phone

### I didn't get a spot?

*An email titled 'You Have Been Added To a Waitlist', means you didn't get a spot in that course. You are on the waitlist, also viewable under 'Attendance' in 'my Info' of your PLAY account.*



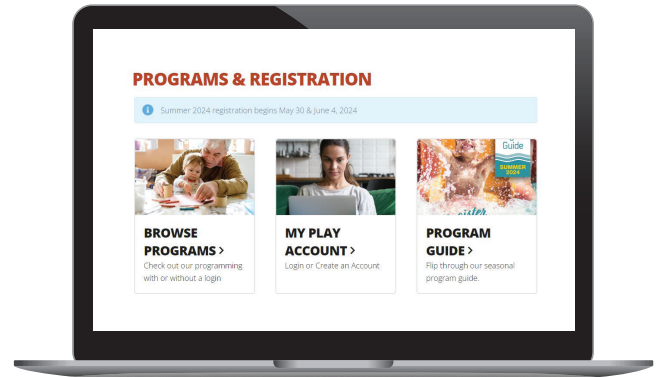
### NEED HELP?

For more information, please call 867-668-8360 or visit us in person at the Canada Games Centre.

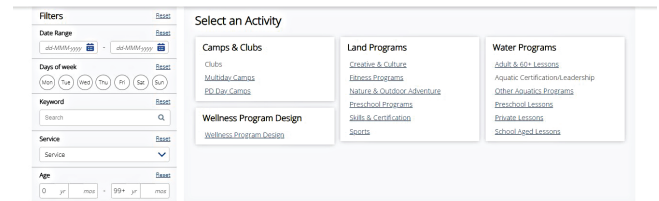


Please note: our system runs best with the most recent version of Google Chrome.

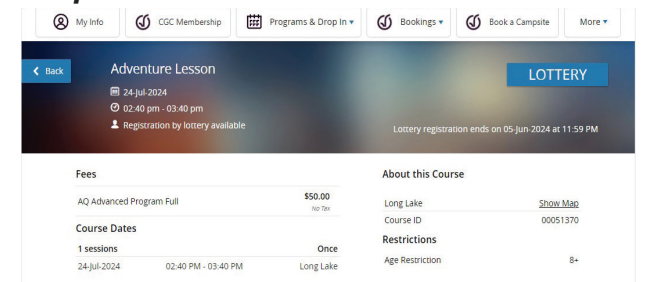
### Step 1



### Step 2



### Step 3



### Step 4

#### City of Whitehorse Pending Confirmation

#### Details

Dear

Good news! A spot has opened up for Lottery Testorama THREE 00051012 on 03-Apr-2024 at 06:00 AM

How would you like to proceed?

[Decline](#) [Confirm spot](#)