

whitehorse.ca/play

Your online access to Parks and Recreation Services!

Lottery Registration

STEP 1

- Visit whitehorse.ca/play
- Click on '**Browse Programs**' (takes you to new software page).

STEP 2 - Select an Activity

- Search for a program by **Date Range, Days of Week, Keyword, Service or Age**

STEP 3 - Register into a Lottery

- Find the course you want to register in and click '**Lottery**'.
- Sign into your account and follow the prompts until you see the '**Thank you**' screen'.

You have successfully entered the Lottery!

How do I know which lotteries I've entered?

Click on 'My Info' at the top of the page.

Choose your family member.

Scroll down and open up 'LotteryAttendance'.

STEP 4 - Receive an email

- Once the lotteries have run, you will receive an email from 'recreation@whitehorse.ca' titled '**Pending Confirmation Details**' or '**You Have Been Added To a Waitlist**'.

STEP 5 - Secure your spot

- If you received an email titled '**Pending Confirmation Details**', you must confirm and pay for your spot within 24 hours of receiving your email or you will automatically be withdrawn.
- Payment can be made online, in person or by phone.

'You Have Been Added To a Waitlist'

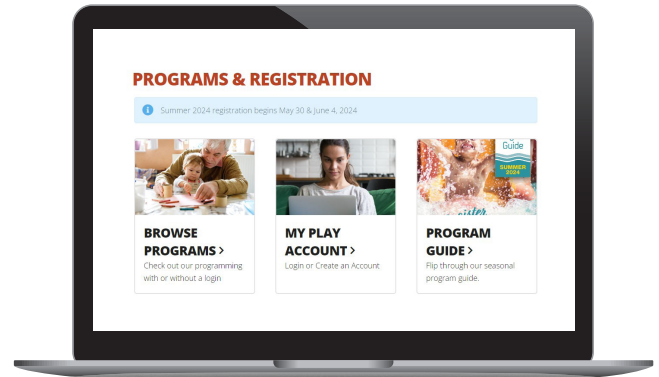
This means you didn't get a spot in that course. You are on the waitlist.

I didn't get an email? Check your 'junk' folder. Log-in to your account and look at 'Attendance' in 'My Info' of your PLAY account.

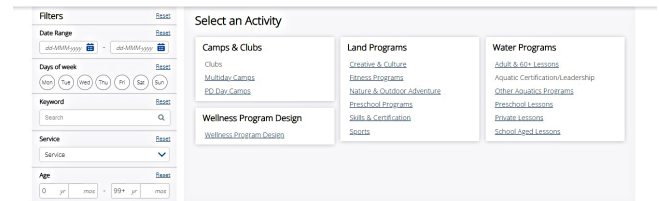


Please note: our system runs best with the most recent version of Google Chrome.

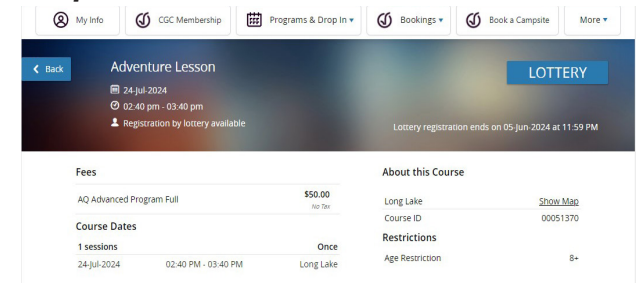
Step 1



Step 2



Step 3



Step 4

City of Whitehorse Pending Confirmation Details

Dear

Good news! A spot has opened up for Lottery Testorama THREE 00051012 on 03-Apr-2024 at 06:00 AM

How would you like to proceed?

[Decline](#) [Confirm spot](#)



NEED HELP?

For more information, please call 867-668-8360 or visit us in person at the Canada Games Centre.