



City of Whitehorse

2121 - 2nd Avenue, Whitehorse, Yukon Y1A 1C2 Bus: (867) 667-6401 Fax: (867) 668-8398

Dear Member,

Thank you for your inquiry regarding the disabled pass at the Canada Games Centre.

The disabled pass is available to individuals who meet the City of Whitehorse's definition of a *person with a disability*. For our purposes, a person with a disability is someone who, in some aspect of their life, may require support due to a permanent physical or cognitive limitation.

To be eligible for the disabled pass, a **doctor's note is required**. The note **must clearly state the individual's name and explicitly confirm that the person has a permanent physical or cognitive disability**. Notes that do not clearly identify the disability as permanent, or that do not specify the nature of the disability, cannot be accepted.

We appreciate your understanding and cooperation. If you have any questions or require further clarification, please do not hesitate to contact us. We look forward to welcoming you to the Canada Games Centre.

Sincerely,

Adrienne Marsh  
Customer Service Supervisor  
867-667-4FUN  
[cgcmembers@whitehorse.ca](mailto:cgcmembers@whitehorse.ca)

